

## DEPARTMENT OF PROCUREMENT SERVICES NON-COMPETITIVE REVIEW BOARD (NCRB) APPLICATION

Complete this cover form and the Non-Competitive Procurement Application Worksheet in detail. Refer to the page entitled "Instructions for Non-Competitive Procurement Application" for completing this application in accordance with its policy regarding NCRB. Complete "other" subject area if additional information is needed. Subject areas must be fully completed and responses merely referencing attachments will not be accepted and will be immediately rejected.

Department	Originator Name	Telephone	Date	Signature of Appli	
Health	Christopher Shields	312-747-9783	9/07/2021	Chritish	MRO the
Contract Liaison	Email Contract Liaison	Telephone		( Kuruku	( salund
Maribel Valdez	maribel.valdez@cityofchic ago.org	312-747-8828			
List Name of NCRB Atte	endees/Department				
<b>Christopher Shlelds</b>		Assistant Deputy	Commissioner		
Maribel Valez		Chief Contract Ex	pediter		
Request NCRB review to Company: Integrated S	ne conducted for the product(	s) and/or service(s) d	escribed herei	n.	
Contact Person:	Phone:	Email	:		
George DeTella	630-88	5-5979 georg	ge.detella@i-s-	consulting.com	
	omprehensive emergency mar	agement plan (CEMF	) services		
110,001,200,000,000					
This is a request for:					
☐ New Contract		Amendment / I	Modification		
Contract Type		Type of Modificati	on		
	Torm: 94 /# of mo)	☐ Time Extension		dor Limit Increase	Scope Change
☐ Blanket Agreement	Term: <u>84</u> (# of mo)	Contract Number: 7	_		
☐ Standard Agreement	•	Specification Number			
		Modification Numb		•	
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Department Request	Approval	Recomm	nended Appro	oval	
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DEPARTMENT HEAD OR	DESIGNEE DA	E BOARD CH	AIRPERSON		DATE
Allison Av	wakel				
PRINT NAME		PRINT NA	ME		
(FOR NCRB USE ON	LY)	☐ Appr	oved	☐ Rejected	
Recommend Approval/Date:		_ ··		- CATALON	
Return to Department/Date:				*	
Rejected/Date:					
		CHIEF PR	OCUREMENT OF	FICER	DATE



All applicable information on this worksheet must be addressed using each question found on the "Instructions for Non-Competitive Procurement Application" in this application.

## **Justification for Non-Competitive Procurement Worksheet**

## □ PROCUREMENT HISTORY

In 2007, The Chicago Department of Public Health was in need of a comprehensive emergency planning framework to leverage and ensure compliance with a growing number of federal programs, grant requirements and compliance mandates. Integrated Solutions Consulting (ISC) had prepared the only known Comprehensive Public Health Emergency Plan (CPHEP), operating on the Integrated Electronic Planning Platform (IEPP) that is now referred to as the Comprehensive Emergency Management Platform (CEMP). CDPH entered into a Sole Source contract with Integrated Solutions Consulting to initiate the Comprehensive Emergency Management Program (CEMP) program to ensure that all plans, procedures and policies are consistent and integrated across the multiple federal compliance requirements, and the multiple federal preparedness programs from which CDPH receives funding. This program allows for a standard mechanism for plan development, testing, evaluation, review and modifications based on lessons learned, corrective action and improvement plans developed from the numerous drills, exercises and live events in which CDPH is an active participant

- The Chicago Department of Public Health entered into a sole source contract with Integrated Solutions Consulting in 2007 to complete a build-out of a comprehensive emergency management plan (CEMP) on a platform that provided jurisdictions an electronic system that facilitated the integration of comprehensive and department specific emergency planning doctrine.
- A new NCRB contract was executed in 2013 to account for services being provided from 2013-2018.
- CDPH has utilized the platform to house our emergency response plans and coordinate the completion of CDC Federal audits; local technical assessment reviews (LTAR / ORR), for the past 11 years.
- Based on CDPH's success with this program and to have the ability to integrate with our plans, the Illinois Department of Public Health (IDPH) entered into a sole source contract with Integrated Solutions Consulting in 2011, to implement a statewide unified emergency management platform for Public Health response.
- IDPH included in its grant language to all certified local health departments within Illinois, that use of the CEMP was a requirement to assure uniform plan development, to streamline sharing of plan structures and to perform the annual CDC -LTAR audits; which have been subsequently renamed as Operational Readiness Reviews (ORRs).
- Based on the Chicago Department of Public Health's use of the CEMP platform and CDC's approval of its use, IDPH rolled the platform out to all local health departments within Illinois.
- CDPH has received grant monies for the use of the platform (2017-2022), as part of the new PHEP cooperative agreement.

Maintaining the current relationship with this vendor serves multiple points:

- IDPH released this platform to all local health departments within the state of Illinois to assure a single tool for plan sharing and federal reporting; tying the application to the PHEP grant for 2012-2017 and for the new cooperative agreement which started July 2017 June 2022.
- CDC approved the continued use of CEMP within our grant NOA.

A 5 year contract with 2 optional years will assure the program does not have a disruption in service between the 5

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year Cooperative agreement cycles at CDC.

CITIES READINESS INITIATIVE DRILLS - The Grantee will conduct at least three (3) different CRI

drills (not the same drill performed three times), alternating each year between anthrax and pandemic influenza scenarios.

The CRI Drill data should be submitted to the CDC's current DCIPHER platform and new platform when released in late 2022. Drill forms to be completed:

- i. Facility Setup Drill
- ii. Staff Notification and Assembly Drill
- iii. Site Activation Drill

Documentation on completion and submission of the CRI drills must also be submitted to the Department through the Grantee's CEMP. Due to their very narrow focus, conducting any of the three CRI drills individually does NOT meet the requirement of an annual exercise for the Grantee's separate PHEP award from the Department. To meet the requirements of the annual exercise in the separate PHEP award one or more of the CRI drills must be conducted in the broader context of exercising a PHEP capability.

## ■ ESTIMATED COST

Integrated Solutions Consulting (ISC) Fee Structure:

CDPH would pursue a continued Sole Source contract with ISC, to maintain the existing platform, maintain knowledge of existing subject material, maintain compliance to IDPH mandated information and Federal reporting system structure and assure expediency of statewide public health emergency response planning. CDPH has secured funding within the Public Health Emergency Preparedness (PHEP) grant, the Crisis Notification of Funding (NOFO) for the COVID-19 pandemic, which have been approved by the Project Grant office within CDC. Time-tables are based on yearly grant requirements, federal guidance for the performance of capabilities and expected audit reporting cycles within the PHEP grant. The amended contract would be for the complete 5 years base (8/1/2018 - 7/31/2023), plus 2 additional optional years (8/1/2023 - July 31, 2025) to move the program into the next CDC Cooperative agreement without disruption of services.

The VLI value requested for the base contract is: \$1,008,276.20 and \$709,649.80 for the two options years for a total of \$1,717,926.00.

No. Deliverable Cost

Planning 1a Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health. \$ 197,900.80

Planning 1b Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development. \$69,000.00

Planning 1c Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.

\$ 58,000.00

Planning 1d Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration \$824,212.80

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Projects 2a Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements. \$ 93,800.00

Projects 2b Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects. \$31,000.00

Projects 2c Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program. \$ 216,848.00

Projects 2d Assist with the implementation of a data gathered from public health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine. \$ 108,000.00

Projects 2e Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response \$ 419,900.00

Reporting 3a Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract. \$ 58,000.00

Reporting 3b Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring. \$49,475.20

Reporting 3c Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR) \$ 228,000.00

Administrative 4a Administrative, Travel, and Project Management \$68,131.00

Total budget costs for remaining contract period of August 1, 2021 to July 31, 2025: \$ 2,422,267.80

## SCHEDULE REQUIREMENTS

Contractor and use of the CEMP platform ensure ongoing and sustainable access to statewide Public Health planning doctrine, integrated plan sharing, and uniform/accepted Federal auditing structures. Integrated Solutions Consulting has been contracted through the Illinois Department of Public Health (IDPH) to ensure all local health departments within the state of Illinois have access to this Comprehensive Emergency Management Program platform, through the Public Health Emergency Preparedness (PHEP) grant. The current CDC cooperative agreement began July 1, 2019 and run until June 30, 2024. A new Cooperative agreement for the next 5 year-cycle will initiate in August 2024. Chicago's specific deliverables are outlined below:

#### Scopes of Service:

- Planning
- a. Identification of All-Hazard Plan elements not currently available in existing Comprehensive Emergency Management Program (CEMP) platform
- b. Cross-reference new capability measurements across existing plan elements
- c. Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines
- d. Assure the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes
- 2. Projects
- a. Assist with the integration into the CEMP of planning elements that cross-cut the PHEP capabilities, public health preparedness efforts and any new integrated federal partner elements



- b. Upload and cross-reference new capability measurements across existing plan elements
- c. Assist with the implementation of any data gathered from public health specific Hazard and Vulnerability Assessment into planning elements and doctrine
- d. Provide assistance in coordinating cross-jurisdictional planning elements
- e. Includes evaluation / gap assessment, maintenance and improvement planning
- 3. Reporting
- a. Assist with Federal reporting structures for grant compliance and monitoring
- b. Develop if deemed appropriate reporting structures to support grant project monitoring
- c. Assist with Federal audit structures
- d. This includes the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR) audit
- 4. Administrative
- a. Administrative, Travel, and Project Management

## ☐ EXCLUSIVE OR UNIQUE CAPABILITY

Integrated Solutions Consulting (ISC) has prepared the nation's only known Comprehensive Emergency Management Plan (CEMP) platform. We have been unable to identify any other similar program or similar services provided by other organizations. ISC has a patent pending for their IEIPPTM, a program that provides jurisdictions with an emergency management planning system in a consistent and operational format. ISC's staff is knowledgeable and experienced in big city planning, as well operational response to some of the nation's largest disasters.

ISC is now the sole provider of the CEMP platform for all local health departments within the state of Illinois.

Continued use of the CEMP platform, managed by ISC, has been incorporated into the State of Illinois Department of Public Health's PHEP grant requirements; language attached:

STATE OF ILLINOIS DEPARTMENT OF PUBLIC HEALTH PHEP Grant Agreement Language for Local Health departments, award period of: 2019-2024

- 1. Grant Scope of Work
- B.1 The Grantee shall:
- B.1.1 Meet these annual requirements (Performance Standards):
- B.1.1.1. As part of the Department's formulation of an Emergency Medical Disaster Plan under 210 ILCS 50/3.255, the Grantee shall assist the Department in creating and coordinating volunteer medical response teams that can be deployed to assist when a locality's capacity is overwhelmed. The Grantee will build, sustain and advance the Grantee's Volunteer Management capability by doing all of the following:

### B.1.1.1.1.

If the Grantee hosts a Medical Reserve Corps (MRC), the Grantee shall:

#### B.1.1.1.1.1.

Conduct one or more trainings, drills with varying scenarios as well as exercises, activities, or unplanned response events that cumulatively involve the majority of existing MRC unit members during the current grant year

B.1.1.1.2. Meet all of the federal MRC program criteria, as amended from time to time, including requirements that



the unit enter activities on a quarterly basis. Current requirements can be found at: https://mrc.hhs.gov/leaderFldr/QuestionsAnswers/Registration

CriteriaFAQs:

B.1.1.1.1.3

Participate in a Technical Assistance Assessment when requested;

B.1.1.1.1.4.

Fully participate in a state notification drill or exercise when requested.

B.1.1.1.2. In the absence of an MRC Unit, the Grantee shall have an IDPH preapproved written agreement in place for the services of an MRC unit hosted by another entity, or by September 30, 2021, submit a detailed request and plan to IDPH for approval of an alternative volunteer unit. The Grantee must have continuous access to and the ability to fully use Illinois HELPS volunteer registration system by having at least two Local Health Department staff with a login and password and capable of registering volunteers.

B.1.1.1.3.

Regardless of whether an LHD hosts or is affiliated with an MRC or alternate volunteer unit, the Grantee must have continuous access to and the ability to fully use Illinois HELPS volunteer registration system by having at least two Local Health Department staff with a login and password and capable of registering volunteers.

B.1.1.1.4.

NOTICE: This award formula provides the Grantee an additional \$2,000 that is already included in the Grantee's maximum award if, and only if, IDPH has determined that a grantee actually hosted a Medical Reserve Corps (MRC) unit as of February 13, 2021.

- B.1.1.2. The Grantee shall sustain or build the Community Preparedness capability including:
- B.1.1.2.1. By November 15, 2021, or within 30 days of the Comprehensive Emergency Management Program (CEMP) platform being available for submission (whichever is later), the Grantee shall conduct a detailed and comprehensive self-assessment of the status of all PHEP Capabilities, Tasks and resource elements utilizing the Capability Planning Guide (CPG) Module in the Department's Comprehensive Emergency Management Program (CEMP). The Emergency Response Coordinator (ERC) may make recommendations concerning errors in the self-assessment which Grantee shall address in the revised self-assessment. Grantee shall actively participate in and cooperate with the Regional Hospital Coordinating Center (RHCC) in the healthcare coalition regional CPG capability assessment process.
- B.1.1.2.2. By May 30, 2022, the Grantee shall conduct a Training and Exercise Planning Workshop (TEPW) to review, prioritize, and coordinate exercise and training activities to improve and validate actual preparedness capabilities. The detailed and comprehensive results of this TEPW will be incorporated into the multi-year training and exercise plan (MYTEP) document.
- B.1.1.2.3. By June 30, 2022 the Grantee shall create and update its MYTEP in coordination with its healthcare coalition priorities (using the results of the Grantee's most current annual TEPW) for Department ERC's review and approval.
- B.1.1.2.4. Every 5 years, the Grantee shall review and update its jurisdiction's detailed and comprehensive jurisdiction's Hazard Vulnerability Risk Assessment (HVA) in CEMP that, in coordination with its healthcare coalitions, prioritizes risks to the Grantee's public health and healthcare system including, but not limited to, more frequent and extreme weather events to include, but not be limited to, addressing the functional and access needs of at-risk individuals.
- B.1.1.2.5. The Grantee shall update the HVA:
- B.1.1.2.6. Whenever Grantee becomes aware of a new hazard(s) and/or new risk(s) to the public health and healthcare system in its jurisdiction, or
- B.1.1.2.7. The local emergency management agency requests an HVA or update, or The Department-designated



healthcare coalition's RHCC requests an update of a regional HVA.

- B.1.1.2.8. By June 30, 2022. the Grantee shall fully and actively participate in regional healthcare coalition meetings at least once per year, in accordance with the Department-designated healthcare coalition's governance structure as it applies to local health department members, as amended from time to time. In the event that a local health department is a member of more than one coalition, the local health department must attend at least one meeting for each coalition annually to meet this requirement.
- B.1.1.2.9. The Grantee shall fully review and revise, as necessary, the Grantee's local emergency plans with its listed roles and responsibilities in the healthcare coalition's Regional Response Plan, and fully participate as requested by the Department-designated healthcare coalition's RHCC by June 30, 2022.
- B.1.1.3. The Grantee shall sustain or build the Information Sharing capability including:
- B.1.1.3.1. The Grantee shall continuously publish and maintain up to date Primary, Secondary, and Tertiary 24/7/365 after-hours emergency contact information for key Local Health Department staff, such as the communicable disease nurse, environmental health, and the Local Health Department administrator on a quarterly basis in CEMP. The Grantee shall continuously publish and maintain up to date 24/7/365 after-hours emergency contact information on the Local Health Department public web site and elsewhere, such that the general public, healthcare coalitions, hospitals, or other Public Health Emergency Planning and Response Stakeholders can find and promptly reach a staff person to report a suspected or actual public health incident or event in accordance with 77 III Adm. Code 615.340.
- B.1.1.3.2. The Grantee shall submit a semi-annual comprehensive inventory list, including serial number, of all Starcom radios and any other state equipment issued to Local Health Department. Inventory list must include signature of inventory control staff person. Inventory list must be submitted no later than August 31 and February 28 each grant year.
- B.1.1.3.3. The Grantee shall submit a separate equipment and property inventory list by October 31 and April 30 each grant year, to include all equipment purchased with grant funds during the prior grant year.
- B.1.1.4. The Grantee shall build, sustain, and advance Grantee's Medical Countermeasure Dispensing and Administration capability, including all of the following:
- B.1.1.4.1. Every other year or as directed by IDPH, based on the Grantee's last MCM Operational Readiness Review (ORR), the Grantee shall conduct general population Point of Dispensing (POD) planning for mass dispensing in coordination with the Healthcare coalition according to IDPH-MCM guidance and per CDC POD Standards, as amended from time to time, and fully participate in an MCM operational readiness review annually and a briefing by IDPH staff.
- B.1.1.4.2. By June 30, 2022, the Grantee shall update "Baseline Data", regarding ability to Receive, Store, and Ship medical countermeasures, as amended from time to time, annually in CEMP using the Jurisdictional Data Sheet.

#### B.1.1.4.3.

The Grantee shall fully and actively participate in site visits annually as directed by IDPH Regional Emergency Response Coordinator.

## B.1.1.4.4.

The Grantee shall participate in an annual resource request with hospitals in its jurisdiction no later than June 15 each year.

B.1.1.5. Per the most recent version of the Department's Training and Exercise Guidance, as updated and amended from time to time, the Grantee shall conduct sufficient planning and preparation this year, as described in Homeland Security Exercise and Evaluation Program (HSEEP) Standards, as amended from time to time, so that by June 30, 2022, the Grantee is able to conduct exercise(s) or event(s) that fully test the CDC PHEP Capabilities of all of the following: 1) Medical Countermeasure Dispensing (determining actual throughput); 2) Information Sharing with all relevant entities, 3) Volunteer Management, and 4) Public Health Surveillance and Epidemiological Investigation (as part of a Disease Outbreak or a disease outbreak scenario-based exercise). These can be done simultaneously or separately so long as 2 other PHEP capabilities are also fully tested at the same time. Other PHEP Capabilities may be tested as determined by the event, HVA, CPG assessments, previous Grantee's AAR/IPs and current Department

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Training and Exercise Guidance.

NOTE: The COVID-19 response will meet this requirement if, and only if, an AAR/IP is submitted and approved by June 30, 2022 demonstrating fulfillment of this requirement.

- B.1.1.6. To use an event response to meet the annual exercise requirement, the Grantee must submit a written request to the Department ERC no less than 30 days prior to the start of a planned event, obtain prior written approval from IDPH, and document the event and request in the appropriate quarterly progress report or as soon as reasonably possible following a realworld event. The Department will evaluate each request on a case-by-case basis and may request additional information or require certain additional activities or condition its approval on certain minimum standards or actions.
- B.1.1.7. The Grantee will conduct or significantly participate in an annual exercise or Department-approved disaster and complete the AAR/IP as described in the current Training and Exercise Guidance. However, CDC-defined CRI drills will not meet the requirement for an annual exercise. CRI drills may be included as part of larger exercise meeting the other requirements in this section.
- B.1.1.8. The Grantee will write a detailed and comprehensive After-Action Report/Improvement Plan (AAR/IP) for all emergency response events and the annual exercise within 60 days following the exercise or event, but no later than 30 days after the grant year ends. The Grantee will post the AAR/IP in CEMP and immediately notify the Department ERC within 2 business days.
- B.1.1.9. The Grantee will conduct staff notification (and other communication) drills, either individually or in combination, or as part of a larger exercise, as follows:
- B.1.1.9.1. One incident command staff alert notification and assembly drill (in-person or virtual) each year outside of normal business hours according to the current Training and Exercise Guidance.
- B.1.1.9.2. Have on file a signed Illinois Public Health Mutual Aid System (IPHMAS) agreement and participate in the IPHMAS; responding to all IPHMAS requests and participating in all exercises; and initiates one IPHMAS request as a drill or part of an exercise, or for an actual event.
- B.1.1.9.3. Participate in at least one StarCom21 radio communication drill per quarter with other health departments and other response partners, such as the healthcare coalition, blood centers, and the Department per current Department Training and Exercise Guidance.
- B.1.1.9.4. Continuously maintain at least two people that could function as the Grantee's Incident Commander. Each must have successfully completed IDPH T&E Guidance Response level 3 courses (including IS 100, 200, 300, 400, 700, and 800) by June 30, 2022.
- B.1.1.9.5. Maintain detailed and comprehensive written records of the nature of Grantee's participation in these exercises and drills per the current Department Training and Exercise Guidance, as amended from time to time.
- B.1.1.9.6. Provide timely response to CDC or Department-initiated, or other locally initiated regional notification/communication drills, including those conducted through telephone, SIREN, StarCom21, and/or other methods.
- B.1.1.10. At least one employee of the Grantee with preparedness or response duties shall attend the Department's annual Integrated Public Health and Medical Preparedness Summit Conference.
- B.1.1.11. The Grantee will report completion of these requirements in the Performance Measures modules in EGrAMS by their respective due dates, or within 30 days of receiving an executed grant if said due date has passed.
- B.1.1.12. The Grantee will include in its work plans detailed and comprehensive Objectives and Activities addressing a minimum of three (3) Department-assigned Capabilities each year, such that, in combination with the required Performance Measures, all fifteen (15) capabilities are addressed by June 30, 2024.
- B.1.1.1.2.1. Progress made on these work plan activities will be entered quarterly into the Work Plan Report and submitted in EGrAMS by their due date, or within 30 days of receiving an executed grant if said due date has passed.
- B.1.1.1.2.2. Actual expenses associated with work plan activities shall be referenced in the quarterly work plan report within the quarter in which they were incurred and this shall include backup documentation such as paid bills and



receipts attached to the expenditure report when requested.

- B.1.2. Focus on these capabilities in the work plan:
- B.1.2.1. The Grantee will build, sustain and advance Grantee's Information Sharing capability beyond what is minimally required for Performance Measures documentation. Grantee will review and update communications plan(s) based on recent AAR/IPs to address how the LHD will:
- B.1.2.1.1. Identify stakeholders to be incorporated into information flow
- B.1.2.1.2. Identify and develop rules and data elements for sharing
- B.1.2.1.3. Exchange information to determine a common operating picture
- B.1.2.2. The Grantee will build, sustain and advance Grantee's Fatality Management capability including documenting Grantee's defined local fatality management roles, capabilities, needs and responsibilities in relation to those of key local partners (including, but not limited to emergency management, coroners/medical examiners, healthcare organizations, and (funeral directors) in its emergency operations plan and healthcare coalition Regional, Response Plan. Considerations when revising your plan should include the local health department vs. local partners' roles in:
- B.1.2.2.1. Recovery and preservation of remains
- B.1.2.2.2. Identification of the deceased
- B.1.2.2.3. Determination of cause and manner of death
- B.1.2.2.4. Release of remains to an authorized individual
- B.1.2.2.5. Provision of mental/behavioral health assistance for the grieving
- B.1.2.2.6. Supporting activities for the identification, collection, documentation, retrieval, and transportation of human remains, personal effects, and evidence to the examination location or incident morgue.
- B.1.2.3. The Grantee will build, sustain, and advance the Grantee's Medical Surge capability by participating with its respective coalition in planning, training, exercising, and evaluating the annual medical surge annex such that the HPP Readiness and Operations Cycle is complete for pediatric surge by June 30, 2020; for infectious disease surge by June 30, 2021; for burn surge by June 30, 2022 for radiological surge by June 30, 2023; and for chemical surge by June 30, 2024.
- B.1.2.4. The Grantee will participate in the continued development of the Coalition's Crisis Standards of Care Annex, including Local Health Department roles and responsibilities during conventional, contingency, and crisis standards of care.

care.
OTHER
Please see attached MBE/WBE implementation plan for Integrated Solutions, Consulting.

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# DEPARTMENT OF PROCUREMENT SERVICES NON-COMPETITIVE REVIEW BOARD (NCRB) APPLICATION INSTRUCTIONS FOR NON-COMPETITIVE PROCUREMENT APPLICATION

## INSTRUCTIONS FOR PREPARATION OF NON-COMPETITIVE PROCUREMENT APPLICATION

If a City Department has determined that the purchase of supplies, equipment, work and/or services cannot be done on a competitive basis, a justification must be prepared on this "Justification for Non-Competitive Procurement Application" in which procurement is requested on a or non-competitive basis in accordance with 65 ILCS 5/8-10-4 of the Illinois Compiled Statutes. Using this instruction sheet, all applicable information must be addressed on the worksheet. The information provided must be complete and in sufficient detail to allow for a decision to be made by the Non-Competitive Procurement Review Board. For Amendments, Modifications, describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change.

Attach a DPS Checklist and any other required documentation; the Board will not consider justification with incomplete information documentation or omissions.

#### PROCUREMENT HISTORY

- 1. Describe the requirement and how it evolved from initial planning to its present status.
- 2. Is this a first time requirement or a continuation of previous procurement from the same source? If so, explain the procurement history.
- 3. Explain attempts made to competitively bid the requirement (attach copy of sources contacted).
- 4. Describe in detail all research done to find other sources; list other cities, companies in the industry, professional organizations contacted. List periodicals and other publications used as references.
- 5. Explain future procurement objectives. Is this a one-time request or will future requests be made for doing business with the same source?
- 6. Explain whether or not future competitive bidding is possible. If not, explain in detail.

#### **ESTIMATED COST**

- 1. What is the estimated cost for this requirement or for each contract, if multiple awards are contemplated? What is the funding source?
- 2. What is the estimated cost by fiscal year?
- 3. Explain the basis for estimating the cost and what assumptions were made and/or data used (i.e., budgeted amount, previous contract price, current catalog or cost proposal from firms solicited, engineering or in-house estimate, etc.)
- Explain whether the proposed Contractor or the City has a substantial dollar investment in original design, tooling or other factors which would be duplicated at City expense if another source was considered. Describe cost savings or other measurable benefits to the City which may be achieved.
- Explain what negotiation of price has occurred or will occur. Detail why the estimated cost is deemed reasonable.

#### SCHEDULE REQUIREMENTS

- 1. Explain how the schedule was developed and at what point the specific dates were known.
- 2. Is lack of drawings and/or specifications a constraining factor to competitive bidding? If so, why is the proposed Contractor the only person or firm able to perform under these circumstances? Why are the drawings and specifications lacking? What is the lead time required to get drawings and specifications suitable for competition? If lack of drawings and specifications is not a constraining factor to competitive bidding, explain why only one person or firm can meet the required schedule.
- 3. Outline the required schedule by delivery or completion dates and explain the reasons why the schedule is critical.
- 4. Describe in detail what impact delays for competitive bidding would have on City operations, programs, costs and budgeted funds.

### **EXCLUSIVE OR UNIQUE CAPABILITY**

- If contemplating hiring a person or firm as a Professional Service Consultant, explain in detail what professional skills, expertise, qualifications, and/or other factors make this person or firm exclusively or uniquely qualified for the project. Attach a copy of the cost proposal, scope of services, and <u>Temporary Consulting Services Form</u>.
- Does the proposed firm have personnel considered unquestionably predominant in the particular field?
- 3. What prior experiences of a highly specialized nature does the person or firm exclusively possess that is vital to the job, project or program?
- 4. What technical facilities or test equipment does the person or firm exclusively possess of a highly specialized nature which is vital to the job?
- 5. What other capabilities and/or capacity does the proposed firm possess which is necessary for the specific job, project or program which makes them the only source who can perform the work within the required time schedule without unreasonable costs to the City?
- 6. If procuring products or equipment, describe the intended use and explain any exclusive or unique capabilities, features and/or functions the items have which no other brands or models, possess. Is compatibility with existing equipment critical from an operational standpoint? If so, provide detailed explanation?
- 7. Is competition precluded because of the existence of patent rights, copyrights, trade secrets, technical data, or other proprietary data (attach documentation verifying such)?
- 8. If procuring replacement parts and/or maintenance services, explain whether or not replacement parts and/or services can be obtained from any other sources? If not, is the proposed firm the only authorized or exclusive dealer/distributor and/or service center? If so, attach letter from manufacturer on company letterhead.

#### MBE/WBE COMPLIANCE PLAN

All submissions must contain detailed information about how the proposed firm will comply with the requirements of the City's Minority and Women Owned Business program. All submissions must include a completed C-1 and D-1 form, which is available on the Procurement Services page on the City's intranet site. The City Department must submit a Compliance Plan, including details about direct and indirect compliance.

#### OTHER

Explain other related considerations and attach all applicable supporting documents, i.e., an <u>approved "ITGB Form</u>" or "Request For <u>Individual Hire Form</u>".

#### **REVIEW AND APPROVAL**

This application must be signed by both Originator of the request and signed by the Department Head. After review and final disposition from the Board, this application will be signed by the Board Chairman. After review and final disposition from the Board, this form will be presented to the Chief Procurement Officer recommending approval.



Attach required forms for each procurement type and detailed scope of services and/or specifications and forward original documents to the Chief Procurement Officer: City Hall, Room 806

and forward original do	cuments to the	Cilier Pro	urement	Officer;	City Hall, Roc	om ouo.							
Date: September 2	20, 2021		the Blan	nket Agree	ements, the lea ement. If grant funding source	t funded, at							
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Telephone: 312-747-8828			Project Descrip	otion:	The Chicag								
Maribel.Valdez@	@cityofchicago	o.org		2	and a vendo 2021 throug managemer	h July 3°	1, 2025. 1	This contr	act pr	ovide	s compre	hensive	
Christopher Shiel	ds		Fundi								,, ,,		F 3
Telephone:			Corp		Bond		□ Ent	erprise		rant		Other:	
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*By signing below, I attest the contract are true and accurate.		for this	02	021	0U10	041	3829	0140	220	140	P4120106100	21AH02	\$946,20
Purchase Order In Contract Term (No. of M Extension Options (Ra Estimated Spend/Value	onths):		onths onths 22,267.80		Blanket/Pu Master Cor Standard/C ocurement Bid VR Small Orde	nsultant A One-Time <b>Method:</b> FP	greement Purchase	t (Task Or	der)	X -		Individua <mark>l</mark> Co Fechnology (	r Board (NCRB) ontract Services Governance
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PO Start Date: 8/1/2018 PO End Date: 7/31/202 Amount (Increase/Reduction MBE/WBE/DBE Analys	<b>25</b> n):	E/WBE/DE	BE Goal		Time Exter Vendor Lim Other (spec	nit Increas			_		Increase // ance Adjus		Line Item(s)
Setting Memo)  ✓ Full Compliance	Contract	Specific G	ioals	Ve	ndor Inform	nation							
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Risk Management	/ EDS / IDOT				Contact:	Daniel Ma	artin Ph.D	, CEM, CF	M				
Insurance Requirement	s (included)	☐ Yes	✓ No					dwardsville		25			
EDS Certification of Filli	ng (included)	☐ Yes	✓ No		Address:					-23			
IDOT Concurrence (req		☐ Yes	√ No	,	E-mail: Phone:	847-477	_	nsulting.co	m				

Sect	cion I: General Contract Information
Department Name	Department of Public Health (CDPH)
Department Contact Name	Christopher Shields
Department Contact Number	312-747-9783
Department Contact Email	Christopher.Shields@cityofchicago.org
Contract Number	75725
Contract Subject Name	Comprehensive Emergency Management Platform (CEMP) Services
Contract Initiation Date	August 1, 2018
Original Contract Amount	\$1,451,154.52
Original Contract Expiration Date	July 31, 2023
Budgeted amount for current year	\$1,444,887.19
Year to date expenditure	\$1,424,761.00
Are fundsOperating Capit	alTIFXGrant
What is the funding strip?	020-0U23-0413375-0999-220140-P04120106003-20BH01 021-0U10-0413829-0140-220140-P04120106100-21AH02
If contract modification or task request is approved, will department have enough funds to cover new expenditure?	Yes – monies have been budgeted with base Preparedness grant and augmented by SARSCoV-2 grants
If no, what is the plan to address the short fall?	Schedule-B payments until a new contract can be executed
Rive & College	Section II: Contract Modifications
Complete this section if you are modifyin	g the value of an existing contract.
Contract Value Increase	\$2,422,267.80
New total contract amount	\$3,873,422.32
New contract expiration date	July 31, 2025
Goods/services provided by this contract	Planning, Reporting support for the Preparedness Bureau of CDPH

City of Chicago June 20, 2011

Justification of need to modify this	Due to the SARSCoV-2 response this contract was utilized to support
contract	planning for the continued vaccine operations, which was beyond the
	original projected costs for the Preparedness programs baseline needs
Impact of denial	Personnel support for vaccine operations planning will be reduced,
	CDPH Preparedness Bureau will lose operational integrity for regional
	plan sharing and annual CDC grant requirements.
Section III. Issue a Re	equest for Services to a Master Consulting Agreement
Complete this section if you want to issue	e a request for services to a Master Consulting Agreement
Value of planned task order request	
Expiration date of planned task order	
request	
Scope of services	
Justification of need to issue request for	
services	
Impact of denial	
Section IV: Assess	ment of Office of Budget and Management Analyst
Approve/Deny	Approve
	CEB
OBM Analyst Initials	CEB



alling amos

TO:

Monica Jimenez

Acting Chief Procurement Officer
Department of Procurement Services

FROM: Allison Arwady, MD

Commissioner

Department of Public Health

DATE: September 20, 2021

RE: Sole Source; Integrated Solutions Consulting

Request for two years Extension and Vendor Limit Increase (VLI)

Spec. No. 556663, Req. No. 422676

The Chicago Department of Public Health would like to execute the Vendor Limit Increase for the **Non-Competitive Review Board (NCRB)** contract (**Spec 109799**) with Integrated Solutions Consulting. This contract will be for 5 years, plus 2 optional years to assure no disruption in services between the current 5-year cooperative agreement and the next cooperative agreement with CDC. I have summarized the procurement history below.

In 2007, The Chicago Department of Public Health was in need of a comprehensive emergency planning framework to leverage and ensure compliance with a growing number of federal programs, grant requirements and compliance mandates. Integrated Solutions Consulting (ISC) had prepared the only known Comprehensive Public Health Emergency Plan (CPHEP), operating on the Integrated Electronic Planning Platform (IEPP) that is now referred to as the Comprehensive Emergency Management Platform (CEMP). CDPH entered into a Sole Source contract with Integrated Solutions Consulting to initiate the Comprehensive Emergency Management Program (CEMP) program to ensure that all plans, procedures and policies are consistent and integrated across the multiple federal compliance requirements, and the multiple federal preparedness programs from which CDPH receives funding. This program allows for a standard mechanism for plan development, testing, evaluation, review and modifications based on lessons learned, corrective action and improvement plans developed from the numerous drills, exercises and live events in which CDPH is an active participant

• The Chicago Department of Public Health entered into a sole source contract with Integrated Solutions Consulting in 2007 to complete a build-out of a comprehensive emergency management plan (CEMP) on a platform that provided jurisdictions an electronic system that facilitated the integration of comprehensive and department specific emergency planning doctrine.



- NCRB contract was executed in 2013 to account for services being provided from 2013-2018.
- CDPH has utilized the platform to house our emergency response plans and coordinate the completion of CDC Federal audits; local technical assessment reviews (LTAR), for the past 9 years.
- Based on CDPH's success with this program and to have the ability to integrate with our plans, the Illinois Department of Public Health (IDPH) entered into a sole source contract with Integrated Solutions Consulting in 2011, to implement a statewide unified emergency management platform for Public Health response.
- IDPH included in its grant language to all certified local health departments within Illinois, that use
  of the CEMP was a <u>requirement to assure uniform plan development</u>, to streamline sharing of plan
  structures and to perform the annual CDC -LTAR audits; which have been subsequently renamed
  as Operational Readiness Reviews (ORRs).
- Based on the Chicago Department of Public Health's use of the CEMP platform and CDC's approval of its use, IDPH rolled the platform out to all local health departments within Illinois.
- CDPH has received grant monies for the use of the platform (2018-2022), as part of the new PHEP cooperative agreement.
- NCRB contract was executed in 2018 for services being provided through 2023 (base contract) and 2024-2025 for the (2) 1-year extensions.

Maintaining the current relationship with this vendor serves multiple points:

- IDPH released this platform to all local health departments within the state of Illinois to assure a single tool for plan sharing and federal reporting; tying the application to the PHEP grant for 2012-2017 and for the new cooperative agreement which started July 2017 through June 2022.
- CDC approved the continued use of CEMP within our grant NOA for 2018-2022.

Contract extension and vendor limit increase (VLI) requested:

 Due to SARSCoV-2 pandemic response, this contract has been utilized beyond our projected (peace time) yearly project requirements and as such, we have expended the original base contract award value. Original contract values did not factor into the award for a 20+ month



response, and as such are requesting a waiver to the Cardinal Rule to add additional monies to the base contract value.

- We are requesting from the Sole Source board approval of a vendor limit increase (VLI) for the base contract years of August 1, 2021 to July 31, 2023. These proposed costs will exceed the Cardinal Rule and are reflective of projected work burden as a result of the pandemic response.
- We are requesting from the Sole Source board to approve the (2) 1-year extension options with pre-established cost structures, to ensure continued assistance in meeting CDC requirements associated to the Preparedness awards.

Thank you in advance for your consideration of this request. If you have any questions or need additional information, please contact Maribel Valdez at 312-7474-8828 or John Pfeiffer 312-747-0128.

cc.: John O'Brien – DPS
Tiheta Hinton – DPS
Joseph Chan – DPS
Christopher Shields - CDPH
Maribel Chavez-Torres - CDPH
Sarah Murray - CDPH



## Attachment CDPH Statement of Uniqueness – ISC (CEMP)

In 2007, The Chicago Department of Public Health identified a need to enhance operational capabilities of the department during incidents and disasters. An electronic system was needed to provide for proactive, detailed and performance-based planning doctrine, and to provide a comprehensive emergency planning framework to leverage and ensure compliance with a growing number of federal programs, grants requirements and compliance mandates. Integrated Solutions Consulting (ISC) provided the only known Comprehensive Emergency Management Plan (CEMP), operating on the Integrated Electronic Planning Platform (IEPP) that is now referred to as the Comprehensive Emergency Management Platform (CEMP). CDPH entered into a Sole Source contract with Integrated Solutions Consulting to initiate the Comprehensive Emergency Management Program (CEMP) program ensuring that all plans, procedures and policies are consistent and integrated across the multiple federal compliance requirements, and the multiple federal preparedness programs from which CDPH receives funding. This program allowed for a standard mechanism for plan development, testing, evaluation, review and modifications based on lessons learned, corrective action and improvement plans developed from the numerous drills, exercises and live events in which CDPH is an active participant.

The Chicago Department of Public Health initially contracted with Integrated Solutions Consulting in 2007 to provide an electronic system that facilitated the integration of comprehensive and department specific emergency planning doctrine. Added enhancements further expanded the system to allow for plan sharing across multiple jurisdictions and coordinate the completion of CDC Federal audits; local technical assessment reviews (LTAR), for the past 11 years.

As a result of this identified need by Chicago and subsequently by the Illinois Department of Public Health (IDPH), the CEMP platform was released to all local health departments in the state of Illinois; to maintain standardized planning doctrine, enhance plan sharing across jurisdictional boundaries, and to provide a standardized platform for completing Federal program audits by the Centers of Disease and Control (CDC). This platform is now mandated as a requirement in all local health departments within Illinois receiving Public Health Emergency Preparedness (PHEP) grant dollars

Integrated Solutions Consulting (ISC) has prepared the nation's only known Comprehensive Emergency Management Plan (CEMP) platform. We have been unable to identify any other similar program or similar services provided by other organizations. ISC has a patent pending for their IEPP<sup>TM</sup>, a program that provides jurisdictions with an emergency management planning system in a consistent and operational format. ISC's staff is knowledgeable and experienced in big city planning, as well operational response to some of the nation's largest disasters.

Name of Preparer:C	Christopher G. Shields	
. –	On to such at	•
Signature of Preparer: _	Christialy & Sland	Date: September 7, 2021



#### Statement of Work

Detail specifications and Scope of Work for Integrated Solutions Consulting August 1, 2021 – July 31, 2025

## Scopes of Service:

- 1. Planning
  - a. Identification of All-Hazard Plan elements not currently available in existing Comprehensive Emergency Management Program (CEMP) platform
  - b. Cross-reference new capability measurements across existing plan elements
  - c. Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines
  - d. Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration

## 2. Projects

- Assist with the integration into the CEMP of planning elements that cross-cut the PHEP capabilities, public health preparedness efforts and any new integrated federal partner elements
- b. Upload and cross-reference new capability measurements across existing plan elements
- c. Assist with the implementation of any data gathered from public health specific Hazard and Vulnerability Assessment into planning elements and doctrine
- d. Provide assistance in coordinating cross-jurisdictional planning elements
- e. Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response

### 3. Reporting

- a. Assist with Federal reporting structures for grant compliance and monitoring
- b. Develop if deemed appropriate reporting structures to support grant project monitoring
- c. Assist with Federal audit structures
- d. This includes the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR) audit

## 4. Administrative

a. Administrative, Travel, and Project Management

### **Objectives:**



Contractor and use of the CEMP platform ensure ongoing and sustainable access to statewide Public Health planning doctrine, integrated plan sharing, and uniform/accepted Federal auditing structures. Integrated Solutions Consulting has been contracted through the Illinois Department of Public Health (IDPH) to ensure all local health departments within the state of Illinois have access to this Comprehensive Emergency Management Program platform, through the Public Health Emergency Preparedness (PHEP) grant, starting in 2019 and ending 2024. A new cooperative agreement began July 1, 2019 and run until June 2024.

## Deliverables:

## 1. Planning

- a. Contractor will evaluate the current All-Hazard plan elements, which encompasses any existing plans or program modules currently housed within the city of Chicago's section of the CEMP platform, conduct a planning gap analysis and provide a report to the Planning Director or designee on any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health. This report is due within 90 days of the execution of this agreement, and at least annually through the term of the agreement.
- b. Contractor will assist in the evaluation of new capability / Domain measurements defined in any Funding Opportunity Announcement (FOA) being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already inplace or development. This report is due annually within 45 days of the release of any new grant guidance or funding opportunity. The contractor will work directly with the Planning Director or designee to implement strategy for compliance to these and future measures on an on-going basis, but minimally quarterly.
- c. Contractor will assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines. This process is evaluated as needed, based on changes within state and Federal guidance or law. The contractor will work directly with the Planning Director or designee on an on-going basis, but minimally quarterly.
- d. VLI utilization component: Over the remaining contract period of August 1, 2021 July 31, 2025 as outlined in the attached budget; Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes associated to the continue vaccination campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration

### 2. Projects



- a. Contractor will assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements. The initial integration project is due within 90 days of the execution of this agreement and at least annually through the term of the agreement. The contractor will work directly with subject matter experts within CDPH or capability leads in the respective deliverable capability structures on an on-going basis, but minimally quarterly. Detailed reports will be provided to the Planning Director or designee, to assure projects remain focused on programmatic details on a requested basis, but minimally quarterly.
- b. Contractor will <u>annually</u> upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects. This will include any potential page development to capture capability / domain or other terminology requirements from Chicago, CDC or HHS ASPR. This report is due within 7 days of the release of the Federal Funding Opportunity Announcement (FOA), traditionally seen the first week of March.
- c. Contractor will provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program. These activities will be built from "Task Ordering" by CDPH staff and will require the contractor to identify in advance the hours necessary to complete the activity, prior to initiating any work.
- d. Contractor will assist with the implementation of any data gathered from public health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine. The contractor will work directly with subject matter experts within CDPH or capability leads in the respective deliverable capability structures on an on-going basis, but minimally quarterly. This will include assisting in the development of preparedness doctrine that utilizes the HVA results and the implementation of programmatic changes to existing planning or response capabilities. Final programmatic recommendations will be required by June 30, 2019, with the understanding that implementation of these recommendations might be phased over several years, based on available funding and staff resources.
- e. Contractor will provide assistance in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois. This includes but is not limited to identifying project planning elements from other local health departments that might be beneficial for implementation within Chicago, facilitate the electronic transfer of planning elements and provide technical assistance for integration of the planning elements. This activity is on-going and understood that all jurisdictions utilizing the CEMP platform develop, prepare, implement and review planning doctrine on varying timetables. Tasks include evaluation / gap assessment, maintenance and improvement planning. The



contractor will work directly with the Planning Director or designee on an on-going basis, but minimally quarterly. VLI component: Over the remaining contract period of August 1, 2021 – July 31, 2025 as outlined in the attached budget; Assist in coordinating cross-jurisdictional planning elements associated to the current and proposed future state of the COVID-2019 vaccination campaign.

## 3. Reporting

- a. Contractor will assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract. CDPH has regular audits conducted by internal compliance and external regulatory agencies and as such is required to provide documentation on project status, program applications and grant deliverables. The contractor is expected to be available to provide access to all documents contained within the CEMP platform when requested by any and all auditing agents.
- b. Contractor will work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project monitoring. Audits are generally un-scheduled events and as such the contractor will make provisions to be available to assist when requested.
- c. Contractor will work directly with the Planning Director or designee on the CDC Medical Countermeasures (MCM) Operational Readiness Review (ORR), which replaced the Technical Assessment Review (LTAR), for which CDPH and all local health departments in the country who receive PHEP funding are required to complete on an annual basis. Program material is assembled over the course of 2 months preceding the ORR audit, which generally occurs in the 3rd quarter of the grant year (January-March). The Contractor will make provisions to be available to assist when requested and be on-hand during the audit process.

#### 4. Administrative

 Administrative, Travel, and Project Management. VLI component: Over the remaining contract period of August 1, 2021 – July 31, 2025 as outlined in the attached budget; Administration, Project Management, Travel and system maintenance

## System Requirements:

Based on the Scope of Work, and previous concurrence with the Department of Innovation and Technology (DoIT) we believe this is not an IT related application, strictly a planning assistance application. Due to the nature of the existing system throughout Illinois, this vendor has the knowledge content needed to properly administer the system.



Maribel Chavez-Torres
Deputy Commissioner
312-747-9882
Maribel.Chavez-Torres@cityofchicago.org

Christopher G. Shields, BS, EMT-P Assistant Commissioner 312-747-9783 Christopher.Shields@cityofchicago.org

Sarah Murray
Projects Administrator
312-745-0251
Sarah.Murray@cityofchicago.org

- SXXC



## **CDPH Schedule of Compensation For Integrated Solutions Consulting**

The following estimated costs for the sole source contract for Integrated Solutions Consulting covers the remaining timeframe of base contract, plus execution of two (1yr) optional years with a vendor limit increase and estimated deliverables. The following costs also include projected work of deliverables, reporting requirements and administrative requirements.

## Estimated Cost: \$2,422,267.80 Over the remaining contract period of August 1, 2021 – July 31, 2025 of Deliverables

No.	Dellverable	Cost
Planning 1a	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	\$ 197,900.80
Planning 1b	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	\$ 69,000.00
Planning 1c	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	\$ 58,000.00
Planning 1d	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration	\$ 824,212.80
Projects 2a	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	\$ 93,800.00
Projects 2b	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	\$ 31,000.00
Projects 2c	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program.	\$ 216,848.00
Projects 2d	Assist with the implementation of a data gathered from public health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.	\$ 108,000.00
Projects 2e	Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within illinois; with lessons learned from pandemic response	\$ 419,900.00
Reporting 3a	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract.	\$ 58,000.00
Reporting 3b	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	\$ 49,475.20



Reporting 3c	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	\$	228,000.00
Administrative 4a	Administrative, Travel, and Project Management	\$	68,131.00
0	Total budget for remaining contract period	3	2,422,267.80

Christopher G. Shields
Name of CDPH Preparer

Signature of Preparer

September 7, 2021

Date



## **Cover Letter**

September 7, 2021

Christopher Shields, BS EMT-P

Assistant Commissioner

Health Protection Bureau

Chicago Department of Public Health

333 S. State Street

Chicago, IL 60604

RE: Comprehensive Emergency Management Plan Services Department of Public Health Specification Number 556663, City Funded Professional Services Form Contract, Amended September 2021

Chris,

Integrated Solutions Consulting (ISC) is appreciative of the opportunity to continue supporting the Chicago Department of Public Health Emergency Preparedness, Response and Recovery Mission. This cover letter provides, in the pages which follow, a detailed breakdown of the services and activities within the Scope of Work, contained in Specification Number 556663, City Funded Professional Services Form Contract, Amended September 2021.

As a leading provider of emergency management and public health professional services, **ISC** is fully qualified to perform the entire range of activities, as described in the below. As the individual authorized to contractually obligate and negotiate for the firm, I can confirm that **ISC** understands the scope of the work, and will comply with all terms and conditions, as indicated in the Contract.

Should there be any questions, or if additional information is needed, please contact any our team, or myself at the email or phone number below. We appreciate the opportunity to submit, and look forward to being of service to the City of Chicago.

Respectfully Submitted,

(Marke)

Daniel Martin, Ph.D., CEM, CFM

Principal, Integrated Solutions Consulting, Inc.

dan.martin@i-s-consulting.com

847-477-6542



## **Detailed Services Breakdown**

## Multiyear Schedule

For this amendment, ISC shall provide professional services to support the assigned tasks, in the areas of *Planning, Projects, Reporting*, and *Administrative Functions*. ISC recognizes that this is a multiyear opportunity, as noted below:

- Year 4 08/2021 07/2022
- Year 5 08/2022 07/2023
- Year 6 08/2023 07/2024 (Option Year 1)
- Year 7 08/2024 07/2025 (Option Year 2)

## **Objective**

Contractor and use of the CEMP platform ensure ongoing and sustainable access to statewide Public Health planning doctrine, integrated plan sharing, and uniform/accepted Federal auditing structures. Integrated Solutions Consulting has been contracted through the Illinois Department of Public Health (IDPH) to provide and support:

- All local health departments within the state of Illinois with the Comprehensive Emergency Management Program platform.
- All Health Care Coalitions within the state of Illinois with the Comprehensive Emergency Management Program platform.
- All Hospitals Emergency Medical Service (EMS) systems within the state of Illinois with the Comprehensive Emergency Management Program platform.

Contractor shall remain flexible to ensure tasks are completed on time and to client expectations. This entails ISC commitment of our Company's resources and professional expertise to support the needs of CCDPH.

## Scope of Services

### 1. Planning

- Identification of All-Hazard Plan elements not currently available in existing Comprehensive Emergency Management Program (CEMP) platform
- Cross-reference new capability measurements across existing plan elements
- Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines
- Assure the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes



## 2. Projects

- Assist with the integration into the CEMP of planning elements that crosscut the PHEP capabilities, public health preparedness efforts and any new integrated federal partner elements
- Upload and cross-reference new capability measurements across existing plan elements
- Assist with the implementation of any data gathered from public health specific Hazard and Vulnerability Assessment into planning elements and doctrine
- Assist coordinating cross-jurisdictional planning elements
- Includes evaluation / gap assessment, maintenance, and improvement planning

## 3. Reporting

- Assist with Federal reporting structures for grant compliance and monitoring
- Develop, if deemed appropriate, reporting structures to support grant project monitoring
- Assist with Federal audit structures
- This includes the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR) audit

## 4. Administrative

- Project Management
- Travel

### **Deliverables**

#### 1. Planning

- a. Contractor will evaluate the current All-Hazard plan elements, which encompasses any existing plans or program modules currently housed within the City of Chicago's section of the CEMP platform, conduct a planning gap analysis, and provide a report to the CDPH designee on any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health. This report is due within 90 days of the execution of this agreement, and at least annually through the term of the agreement.
- b. Contractor will assist in the evaluation of new capability / Domain measurements defined in any Funding Opportunity Announcement (FOA) being pursued by CDPH, developing a crosswalk analysis against existing capability measures, plans, and procedures already in- place or development. This report is due annually within 45 days of the release of any new grant guidance or funding opportunity. The contractor will work directly with the CDPH designee to implement strategy for compliance to these and future measures on an on-going basis, but minimally quarterly.



- c. Contractor will assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, State, and Federal planning guidelines. This process is evaluated as needed, based on changes within State and Federal guidance or law. The contractor will work directly with the Planning Director or designee on an on-going basis, but minimally quarterly.
- d. The contractor will assure the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management program processes. This may include standard operating procedures, standard operating guides, playbooks, plans, and similar documents. All planning efforts will be led by a Bureau staff member/subject matter expert.

## 2. Projects

- a. Contractor will assist with the integration into the CEMP all planning elements that crosscut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements. The initial integration project is due within 90 days of the execution of this agreement and at least annually through the term of the agreement. The Contractor will work directly with subject matter experts within CDPH, or capability leads in the respective deliverable capability structures on an on-going basis, but minimally quarterly. Detailed reports will be provided to the CDPH designee, to assure projects remain focused on programmatic details on a requested basis, but minimally quarterly.
- b. Contractor will **annually** upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects. This will include any potential page development to capture capability / domain or other terminology requirements from the City of Chicago, CDC, or HHS ASPR. This report is due within 7 days of the release of the Federal Funding Opportunity Announcement (FOA).
- c. Contractor will provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing, or out-of-date projects, based on the needs of the program. These activities will be built from "Task Ordering" by CDPH staff and will require the contractor to identify in advance the hours necessary to complete the activity, prior to initiating any work.
- e. With respect to the implementation of any task order projects in accordance with this Agreement, the City will notify Contractor of projects through provision of task order requests from the City, in which the Commissioner or her authorized representative shall set forth project scope and a time for completion. Further, project orders requests shall request a proposal from the Contractor, which shall include among other elements, the Contractor's means, and methods for completing the requested project scope, the proposed schedule for completion of the projects and/or the terms under which such services will be provided, and a budget for the projects. The budget shall be consistent with the hourly rates contained within the Agreement. The task orders shall contain the maximum amount to be paid to the Contractor for the task order and shall be subject to



the terms of the Agreement. Compensation for all task order Services shall be as set forth in the task order and shall be based upon the hourly prices contained in the Agreement.

- f. Contractor will assist with the implementation of any data gathered from public health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine. The contractor will work directly with subject matter experts within CDPH, or capability leads in the respective deliverable capability structures on an on-going basis, but minimally quarterly. This will include assisting in the development of preparedness doctrine that utilizes the HVA results and the implementation of programmatic changes to existing planning or response capabilities.
- g. Contractor will provide support in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois. This includes but is not limited to identifying project planning elements from other local health departments that might be beneficial for implementation within Chicago, facilitate the electronic transfer of planning elements and provide technical assistance for integration of the planning elements. This activity is on-going and understood that all jurisdictions utilizing the CEMP platform develop, prepare, implement, and review planning doctrine on varying timetables. Tasks include evaluation / gap assessment, maintenance, and improvement planning. The contractor will work directly with the Planning Director or designee on an on-going basis, but minimally quarterly.

## 3. Reporting

- a. Contractor will assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract. CDPH has regular audits conducted by internal compliance and external regulatory agencies and as such is required to provide documentation on project status, program applications and grant deliverables. The contractor is expected to be available to provide access to all documents contained within the CEMP platform when requested by all auditing agents.
- b. Contractor will work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project monitoring. Audits are generally un-scheduled events and as such the contractor will make provisions to be available to assist when requested.
- c. Contractor will work directly with designated CDPH personnel on the CDC Medical Countermeasures (MCM) Operational Readiness Review (ORR), for which CDPH and all local health departments in the country who receive PHEP funding are required to complete on an annual basis. It is noted that program material is assembled over the course of 2 months preceding the ORR audit date. The Contractor will make provisions to be available to assist when requested and be on-hand during the audit process.



#### 4. Administrative

- a. Administrative (i.e., software hosting services)
  - 1. Hosting: Contractor shall provide the City with the Comprehensive Emergency Management Platform (CEMP), which is a hosted service managed and operated by Contractor. All data provided by the City of Chicago remains the sole property of the City. Annual costs associated to this activity are: \$10,000.00 with an expected rate of inflation of 0% over the course of the Contract. The hosted environment schedule for updates for servers, peripherals, etc. shall be established on a monthly timeline. Any upgrades to the CEMP system shall be performed by the Contractor and included in the annual costs of hosting. Service disruptions to the system or its data shall be managed and calculated monthly, with downtime limits of 7.2 hours.
- b. Travel (i.e., ISC staff travel to Chicago for meetings, exercises, and program reviews). All Contractor travel will be subject to the City of Chicago travel guidelines, attached within this Agreement.
  - 1. Contractor may be expected to travel to meetings for any of the following tasks: deployments, planning meetings, project meetings, audits or drills, training, and exercises.
- c. Project Management (i.e., project specific tasking plan revamping, audit support etc.)
  - 1. The Chicago Department of Public Health (CDPH) will utilize task orders to define any new project management-related deliverables or activities with timelines and costs associated to the task order process, as described in this Agreement. Costs paid to Contractor will be based on an hourly scale by project staff title, with the rates for each position defined in the Agreement.



Date: October 25, 2021
Reference: Contract: Chicago Health Department PO #75725
Subject: Price Quote (ESTIMATE)

Planning 1c	Planning 1b	Planning 1a	No.		
Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	Deliverable	Expected Completion Dates (Year 4) - 08.01.2021 to 07.31.2022	Expected Completion Dates
16-Dec- 21	1-Aug-21	5-Aug-21	Expected Start Date	8.01.2021 tc	
14-Jan-22	15-Sep-21	2-Oct-21	Estimated Completion Date	07.31.2022	
4	თ	ω	Number of weeks		
Planning 1c	Planning 1b	Planning 1a	N <sub>O</sub>		
Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	Task	Year Four Budget - Current	Budget
14-Jan-22	15-Sep-21	2-Oct-21	Invoice Date	our Current	jet
\$ 14,500.0 0	\$ 17,250.0 0	\$ 49,475.2 0	Cost		
\$ 81,225.20	\$ 66,725.20	\$ 49,475.20	Sub-Total and Total		



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	Planning 1d	Projects 2a	Projects 2b	Projects 2c	Projects 2d
Provide the flexibility to consult and assist with	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planningprocesses - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration.	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning effortsfor new, existing or out-of-date projects, based on the needs of the program.	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.
	1-Aug-21	11-Dec- 21	17-Mar- 22	1-Apr-22	4-Nov-21
	30-Jun-22	11-Feb-22	8-Apr-22	30-Jun-22	14-Dec-21
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	Planning 1d	Projects 2a	Projects 2b	Projects 2c	Projects 2d
Provide the flexibility to consult and	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program.	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.
3	30-Jun-22	11-Feb-22	8-Apr-22	30-Jun-22	14-Dec-21
	\$ 500,000.00	\$ 23,450.0 0	\$ 7,750.0 0	\$ 54,212.0 0	\$ 27,000.0 0
	€	€9	€	↔	€9
	581,225.20	604,675.20	612,425.20	666,637.20	693,637.20





Administrative 4a	Reporting 3c	Reporting 3t	Reporting 3a	Projects 2e	
Administrative Administrative, Travel, and Project Management	Work directly with the Planning Director or designee onthe CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract.	Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Expected Completion Dates
1-Aug-21	20-Jan- 22	1-Jun-22	1-Jun-22	1-Aug-21	
30-Jun-22	8-Apr-22	1-Jun-22 30-Jun-22	30-Jun-22	30-Jul-22	
	10	4	4		
Administrativ e 4a	Reporting 3c	Reporting 3b	Reporting 3a	Projects 2e	
Administrative, Travel, and Project Management	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Assist in coordinating cross- jurisdictional planning elements, as part of the uniform CEMP platform withinIllinois; with lessons learned from pandemic response	Budget
30-Jun-22	8-Apr-22	30-Jun-22	30-Jun-22	30-Jul-22	get
\$ 15,856.0 0	\$ 57,000.0 0	\$ 12,368.8 0	\$ 14,500.0 0	\$ 250,000.00	
€	49	€	ω.	<b>↔</b>	
1,043,362.00	1,027,506.00	970,506.00	958,137.20	943,637.20	



	Expected Completion Dates (Year 5) 08.01.2022 to 07.31.2023	8.01.2022 to	07.31.2023			Year Fifth Budget - Proposed	et -		1
No.	Deliverable	Expected Start Date	Estimated Completion Date	Number of weeks	No.	Task	Invoice Date	Cost	
Planning 1a	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	5-Aug-22	2-Oct-22	œ	Planning 1a	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	2-Oct-22	\$ 49,475.2 0	
Planning 1b	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developinga cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	1-Aug-22	15-Sep-22	on .	Planning 1b	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	15-Sep-22	\$ 17,250.0 0	
Planning 1c	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	16-Dec- 22	14-Jan-23	4	Planning 1c	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	14-Jan-23	\$ 14,500.0 0	



Expected Completion Dates	Planning 1d	Projects 2a	Projects 2b	Projects 2c
	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program.
	1-Aug-22	11-Dec- 22	17-Mar- 23	1-Apr-23
	30-Jun-23	11-Feb-23	8-Apr-23	30-Jun-23
		œ	ω	12
Budget	Planning 1d	Projects 2a	Projects 2b	Projects 2c
	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes - to include pandemic campaign for COVID-2019 and the potential for a multi-focal vaccination campaign surrounding season influenza in conjunction with current pandemic vaccine administration	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program.
	30-Jun-23	11-Feb-23	8-Apr-23	30-Jun-23
	\$ 250,000.00	\$ 23,450.0 0	\$ 7,750.0 0	\$ 54,212.0 0
	€Э	↔	↔	49
	331,225.20	354,675.20	362,425.20	416,637.20



Administrative 4a	Reporting 3c	Reporting 3b	Reporting 3a	Projects 2e		Projects 2d
Administrative, Travel, and Project Management	Work directly with the Planning Director or designee onthe CDC Medical Countermeasure (MCM) OperationalReadiness Review (ORR)	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Expected Completion Dates	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planningelements and doctrine.
1-Aug-22	20-Jan- 23	1-Jun-23	1-Jun-23	1-Aug-22		4-Nov-22
30-Jun-23	8-Apr-23	30-Jun-23	30-Jun-23	30-Jun-23		14-Dec-22
	10	4	4			თ
Administrativ e 4a	Reporting 3c	Reporting 3b	Reporting 3a	Projects 2e		Projects 2d
Administrative, Travel, and Project Management	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Assist in coordinating cross- jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Budget	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.
30-Jun-23	8-Apr-23	30-Jun-23	30-Jun-23	30-Jun-23	get	14-Dec-22
\$ 16,750.0 0	\$ 57,000.0 0	\$ 12,368.8 0	\$ 14,500.0 0	\$ 125,000.00		\$ 27,000.0 0
4	€9	↔	₩	₩		₩
669,256.00	652,506.00	595,506.00	583,137.20	568,637.20		443,637.20



	Expected Completion Dates (Year 6) - Option yr1: 08.01.2023 to 07.31.2024	yr1: 08.01.	2023			Year Six Budget - Proposed	Budget osed		×
N <sub>O</sub> .	Deliverable	Expected Start Date	Estimated Completion Date	Number of weeks	No	Task	Invoice Date	Cost	Sub-Total and Tota
Planning 1a	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	5-Aug-23	2-Oct-23	œ	Planning 1a	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.	2-Oct-23	\$ 49,475.2 0	\$ 49,475.20
Planning 1b	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developinga cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	1-Aug-23	15-Sep-23	σ	Planning 1b	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	15-Sep-23	\$ 17,250.0 0	\$ 66,725.20
Planning 1c	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	16-Dec- 23	14-Jan-24	4	Planning 1c	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	14-Jan-24	\$ 14,500.0 0	\$ 81,225.20
Planning 1d	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes.	1-Aug-23	30-Jun-24		Planning 1d	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes.	30-Jun-24	\$ 37,106.4 0	\$ 118,331.60



Projects 2e	Projects 2d	Projects 2c	Projects 2b	Projects 2a	
Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning effortsfor new, existing or out-of-date projects, based on the needs of the program.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Expected Completion Dates
1-Aug-23	4-Nov-23	1-Apr-24	17-Mar- 24	11-Dec- 23	
30-Jun-24	14-Dec-23	30-Jun-24	8-Apr-24	11-Feb-24	
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Projects 2e	Projects 2d	Projects 2c	Projects 2b	Projects 2a	
Assist in coordinating cross- jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning effortsfor new, existing or out-of-date projects, based on the needs of the program.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.	Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Budget
30-Jun-24	14-Dec-23	30-Jun-24	8-Apr-24	11-Feb-24	jet
\$ 22,450.0 0	\$ 27,000.0 0	\$ 54,212.0 0	\$ 7,750.0 0	\$ 23,450.0 0	
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253,193.60	230,743.60	203,743.60	149,531.60	141,781.60	



N <sub>O</sub>		11	Administrative 4a	Reporting 3c	Reporting 3b	Reporting 3a	
Deliverable	Expected Completion Dates (Year 7) - Option yr 2: 08.01.2024 to 07.31.2025		Administrative Administrative, Travel, and Project Management 4a	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) OperationalReadiness Review (ORR)	Work directly with program administrative and Reporting 3b fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Expected Completion Dates
Expected Start Date	Option yr 2:		1-Aug-23	20-Jan- 24	1-Jun-24	1-Jun-24	
Estimated Completion Date			30-Jun-24	8-Apr-24	30-Jun-24	30-Jun-24	
Number of weeks				10	4	4	
N <sub>o</sub> .			Administrativ e 4a	Reporting 3c	Reporting 3b	Reporting 3a	
Task	Year Seven Budget - Proposed		Administrative, Travel, and Project Management	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Budget
Invoice Date	jet - Sed		30-Jun-24	8-Apr-24	30-Jun-24	30-Jun-24	get
Cost			\$ 17,245.0 0	\$ 57,000.0 \$	\$ 12,368.8 0	\$ 14,500.0 0	
Sub-Total and Total			\$ 354,307.40	\$ 337,062.40	\$ 280,062.40	\$ 267,693.60	



Projects 2a	Planning 1d	Planning 1c		Planning 1b	Planning 1a
Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes.	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	Expected Completion Dates	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	Evaluate the current All-Hazard plan elements (existing plans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.
11-Dec- 24	1-Aug-24	16-Dec- 24		1-Jul-24	5-Aug-24
11-Feb-25	30-Jun-25	14-Jan-25		15-Aug-24	2-Oct-24
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Projects 2a	Planning 1d	Planning 1c		Planning 1b	Planning 1a
Assist with the integration into the CEMP all planning elements that cross-cut the PHEP/HPP capabilities, public health preparedness efforts and any new integrated federal partner elements.	Provide the flexibility to consult and assist with the development of planning elements to further PHEP and HPP comprehensive emergency management planning processes.	Assist with the alignment of All-Hazard plan elements, which encompasses any existing plans or program modules between CDPH's Strategic Plan, state, and Federal planning guidelines.	Budget	Evaluate new capability / Domain measurements defined in any FOA being pursued by CDPH, developing a cross-walk analysis against existing capability measures, plans, procedures already in-place or development.	Evaluate the current All-Hazard plan elements (existingplans or program modules) currently housed within the city of Chicago's section of the CEMP platform with a summary of any All-Hazard Plan elements that are either missing, incomplete or otherwise not currently used by the Chicago Department of Public Health.
11-Feb-25	30-Jun-25	14-Jan-25	jet	15-Aug-24	2-Oct-24
\$ 23,450.00	\$ 37,106.40	\$ 14,500.0 0		\$ 17,250.0 0	\$ 49,475.2 0
₩	₩	₩			₩
141,781.60	118,331.60	81,225.20		66,725.20	49,475.20



Projects 2e	Projects 2d	Projects 2c	Projects 2b
Assist in coordinating cross-jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planningelements and doctrine.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning efforts for new, existing or out-of-date projects, based on the needs of the program.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.
1-Aug-24	4-Nov-24	1-Apr-24	17-Mar- 24
1-Aug-24 30-Jun-25	4-Nov-24 14-Dec-25	30-Jun-25	8-Apr-25
	б	12	ω
Projects 2e	Projects 2d	Projects 2c	Projects 2b
Assist in coordinating cross- jurisdictional planning elements, as part of the uniform CEMP platform within Illinois; with lessons learned from pandemic response	Assist with the implementation of a data gathered frompublic health specific Hazard and Vulnerability Assessment (HVA); tool currently in place for the hospital preparedness program at IDPH, into planning elements and doctrine.	Provide necessary subject matter experts (SME's) to support any Public Health preparedness planning effortsfor new, existing or out-of-date projects, based on the needs of the program.	Annually upload the PHEP/HPP combined grant capability measures onto the CEMP, in a format that is conducive to track progress towards year end deliverables and sustained multi-year projects.
30-Jun-25	14-Dec-25	30-Jun-25	8-Apr-25
\$ 22,450.00	\$ 27,000.00	\$ 54,212.00	\$ 7,750.00
₩	€9	₩	₩
253,193.60	230,743.60	203,743.60	149,531.60



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and Project 30-Jun-25	and Proje	Administrative, Travel, and Project Management	Administrativ e 4a		1-Aug-24 30-Jun-25	1-Aug-24	Administrative Administrative, Travel, and Project Management	Administrative 4a
rectly with the Planning or designee on the CDC Countermeasure (MCM) nal Readiness Review	the Plann on the Cl sure (MC ess Revie	Work directly with the Planning Director or designee on the CDC Medical Countermeasure (MCM) Operational Readiness Review (ORR)	Reporting 3c	10	8-Apr-25	20-Jan- 24	Work directly with the Planning Director or designee onthe CDC Medical Countermeasure (MCM) OperationalReadiness Review (ORR)	Reporting 3c
ogram scal monitors to scal monitors to support grant on support grant onitoring.	ogram scal monitor ppropriate to support gra	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Reporting 3b	4	1-Jun-24 30-Jun-25	1-Jun-24	Work directly with program administrative and fiscal monitors to develop if deemed appropriate reporting structures to support grant project and fiscal monitoring.	Reporting 3b
with Federal reporting res for grant compliance and ing by providing detailed on project areas identified he scopes of this contract.	reporting compliance a compliance a ing detailed eas identified this contract.	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reports on project areas identified within the scopes of this contract.	Reporting 3a	4	30-Jun-25	1-Jun-24	Assist with Federal reporting structures for grant compliance and monitoring by providing detailed reportson project areas identified within the scopes of this contract.	Reporting 3a
Budget							Expected Completion Dates	



### Letter of Acceptance

September 7, 2021

Christopher Shields, BS EMT-P Assistant Commissioner Health Protection Bureau Chicago Department of Public Health 333 S. State Street Chicago, IL 60604

RE: Comprehensive Emergency Management Plan Services Department of Public Health Specification Number 556663, City Funded Professional Services Form Contract, Amended September 2021

Chris,

Please consider this letter as **Integrated Solutions Consulting's (ISC)** formal agreement and acceptance of *all* terms and conditions contained within **Specification Number 556663**, **City Funded Professional Services Form Contract**, **Amended September 2021**.

As the individual authorized to contractually obligate and negotiate for the firm, I can confirm that **ISC** understands the scope of the project, and will comply with all terms and conditions, as indicated in the contract.

Should there be any questions, or if additional information is needed, please contact any our team, or myself at the email or phone number below. We appreciate the opportunity to submit, and look forward to being of service to the City of Chicago.

Respectfully Submitted,

Daniel Martin, Ph.D., CEM, CFM

(Mathe)

Principal, Integrated Solutions Consulting, Inc.

220 S. Buchanan

Edwardsville, IL 62025

dan.martin@i-s-consulting.com

847-477-6542

### Statement of Uniqueness

The Chicago Department of Public Health (CDPH) has identified a critical need to enhance the operational capabilities of the department during incidents and disasters, as reflected in recent events, such as COVID-19. In order for CDPH to reach a steady-state of high-level preparedness, CDPH has been utilizing a cloud-based electronic system to provide a platform for proactive, detailed, and performance-based planning doctrine since 2008. This Knowledge Management System (KMS), also known as the CEMP, is part of the Odysseus™ Enterprise System, which is a cloud-based suite of tools designed to enhance an organization's knowledge management process, increase operational effectiveness, increase collaboration and understanding, support knowledge transfer and retention through training and education, and ensure regulatory compliance, and maximizes funding efficiency.

Integrated Solutions Consulting (ISC) has developed and maintains the nation's only known Knowledge Management System, more commonly known in Illinois as the CEMP, that has been uniquely tailored and designed for CDPH and other Illinois public health departments. **ISC has implemented and supported CDPH since 2008**. The CEMP specifically supports CDPH in the following ways:

- Facilitates the efficient integration of comprehensive and department-specific public health and medical emergency planning doctrine in a consistent and operational format.
- The Odysseus™|KMS (also known as CEMP) features the unique characteristic of providing standardization and flexibility, while reducing redundancy and increasing version control with your organization's plans and doctrine.
- The Odysseus™|KMS (also known as CEMP) provides secure access, creating a safe and collaborative environment to promote increased participation. Our unique architecture allows for plans or portions of plans to be shared with other systems in a controlled environment.
- The Odysseus™|KMS (also known as CEMP) documents the planning process and tracks the planning collaboration among partners and committee members.

Over the course of the last several years, the Federal government, the State of Illinois, and the City of Chicago have allocated vast resources toward preparing for emergencies and catastrophic events. Numerous city officials, departments, and private sector partners have participated in this important mission, leading to a safer and more resilient community. In addition to COVID-19, several incidents including the H1N1 Pandemic, 2012 NATO Summit, 2014 Ebola Outbreak, 2016 Zika Virus have served to remind us of the importance of this mission and the level of commitment required to achieve successful outcomes.

In 2007, ISC developed the Comprehensive Emergency Management Program (CEMP), now known as the Odysseus™|KMS, to provide preparedness solutions to local and state health departments. Odysseus™ is the only process / system of its kind that can provide a high-level of preparedness and planning solutions specifically designed, developed, and proven for the planning, preparedness, and operational requirements of public health departments. It is protected by patent and trademarks laws and currently exclusive to ISC.

The terms Odysseus<sup>™</sup> (the trademarked planning technology), KMS, and the CEMP (comprehensive planning developed on Odysseus<sup>™</sup>), are used by ISC's clients interchangeably and represent the totality of planning developed on the web-based system. From 2007 to the present date, ISC has implemented CEMP and Odysseus<sup>™</sup> successfully for the Chicago Department of Public Health (CDPH), the Illinois Department of Public Health (IDPH), all 95 county and certified local health departments, and all 156 hospitals in the State of Illinois HPP Program.

As the creators of this successful planning system and the experts in its use and implementation, ISC has listed the following items as part of our Statement of Uniqueness.

Unique and Exclusive Technological Solution for Public Health Preparedness
Odysseus™ is the only process / system of its kind that can provide a high-level
preparedness and planning solutions specifically designed, developed, and proven for
the planning, preparedness, and operational requirements of public health departments.
It is a wholly-owned and patented solution for preparedness planning developed
completely by ISC. Odysseus™ was developed by working with preparedness
organizations, including CDPH, to assess their preparedness needs and identify
solutions to enhance preparedness programs. The system is unique in that it was
created and developed entirely by ISC and cannot be licensed for use without ISC's
consent. Additionally, as sole developers of the system, ISC continues to refine and
develop the functionality of the system. These improvements are provided only to active
users of the system.

Integrated Solutions Consulting provides the CEMP as a "Software as a Service" (SaaS) product. This allows the CEMP to expand to multiple users within a department at a very low cost. One of the fundamental tenets of effective planning is to form diverse planning groups with representatives from all departments involved in the plan. This methodology not only helps responding departments fully understand their roles and responsibilities but also exposes the planning process to multiple viewpoints and multi-disciplinary expertise. Due to the nature of planning, the ability to allow access to multiple users while being economically feasible increases the efficiency and effectiveness of preparedness planning by sharing information and involving more input from different stakeholders. The CDPH has seen this benefit as over a hundred unique users have

accessed the system since its initial deployment and planning has been shared and vetted by experts throughout the department.

In addition, any upgrades to the CEMP - Odysseus™ system are included in the implementation cost and licensing costs during the licensing agreement.

### **Technology is Supported with Industry Experts**

ISC recognizes that our clients are in need of a contractor that not only understands the administrative elements of the Centers for Disease Control (CDC) Public Health Emergency Preparedness (PHEP) and Assistant Secretary of Preparedness and Response Hospital Preparedness Program (HPP) Grant Agreements but also possess proven technological and innovative solutions to improve operational readiness.

ISC offers a nationally recognized team with a client-focused culture and a unique combination of academic knowledge, practical understanding, and field experience. We feel that this blend of academic knowledge and practical experience makes us committed and fully qualified to fulfill all provisions of this project in providing CDPH with an efficient and effective comprehensive emergency management program, incorporating the latest analytical and methodological techniques, and providing an accurate output of hazard vulnerabilities. This thorough process is a hallmark of ISC's commitment to excellence and our track record of continuously providing client-focused, exceptional products that address the objectives of the assigned project as well as concurrent and future emergency management activities.

ISC will provide CDPH with a team that exhibits the following characteristics:

- Focused Expertise Supported by a Multi-Disciplinary Perspective: Our
  primary business is to assist in the development and implementation of proactive
  solutions for health preparedness departments by delivering comprehensive, allhazard, and multi-disciplinary services.
- Track-Record of Collaboration and Success: Our team has partnered, collaborated, and successfully delivered on complex public health preparedness projects at the local, state, and federal levels.
- Proven Best Management Practices: We have a proven project management methodology that can ensure that this important project remains on budget, is quality-driven, properly staffed, and constantly focused on accomplishing the client's objectives.
- Seasoned Professionals with Academic and Technical Expertise: Our team combines academic achievement with technical excellence and seasoned public health professionals that can deliver research-based, national best-practices and lessons-learned.

### **CEMP** is Uniquely Designed for CDPH

The CEMP is utilized statewide across the State of Illinois and helps the state and public health departments, including CDPH, to meet specific grant deliverables and priorities.

The CEMP incorporates planning elements and modules specific to the Illinois Department of Public Health that fulfill multiple programmatic requirements for the fifteen Public Health Emergency Preparedness (PHEP) and four Health Care Preparedness and Response programmatic capabilities, functions, and planning elements as well as State regulations and guidance.

Integrated Solutions Consulting, as developers of the CEMP, have teamed with CDPH to provide health preparedness consulting services, including providing strategies for the optimal use of the CEMP in preparedness and response efforts. This long-term working relationship started when CDPH purchased the CEMP in 2008 and resulted in the department obtaining a web-based planning platform that allows sharing of information both within the department and with external planning partners. The CEMP has been used by the department for over 13 years and continues to be used to the present day. In addition, this state-of-the-art planning system will be the focus of its future planning initiatives, which will be more important due to the lasting impacts of COVID-19.

Integrated Solutions Consulting designed, developed, and will maintain the CEMP for CDPH as well as 95 other local health departments and 156 hospitals in Illinois. As developers of the CEMP, and due to the 13-year working relationship ISC has with CDPH, ISC is in the unique position to maintain the CEMP as a system, provide consulting services on the best use of the CEMP, provide expertise on how to integrate comprehensive all hazards planning solutions into the system, and to continue the department's outstanding track record of securing federal funding through programmatic compliance.

Since 2007, ISC has worked with multiple local and regional health departments including CDPH, the DuPage County Health Department, the Cook County Department of Public Health, and the Illinois Department of Public Health focusing its efforts on improving Medical Countermeasure (MCM) planning and preparedness. In the course of the MCM planning development, the leadership of these organizations approved a decision to develop planning and preparedness in an innovative approach – developing an All-Hazard CEMP. The CEMP is a continual cycle integrating preparedness elements – planning, education, training, and exercising - efficiently and effectively.

By making ISC's Odysseus<sup>™</sup> a foundation of their CEMP program, each department has streamlined its planning process and developed plans that were more accessible to its internal and external partners. The CEMP designed and developed on the Odysseus<sup>™</sup> preparedness and planning system provided health departments with a web-based structure enabling the improvement of preparedness doctrine and programs to support

the maintenance and implementation of this doctrine. The CEMP provides public health departments with real solutions for many gaps commonly identified in preparedness and planning.

### **Efficient and Transparent Grants Performance Metrics Review Process**

In addition to increasing the department's ability to satisfy qualitative compliance metrics, the CEMP has the value add of reducing the amount of time it traditionally takes to prepare for the Federal and State grant performance metrics, saving time and untold staff hours. This has allowed the focus to shift from simply assuring compliance, to improving existing plans, increasing coordination with partners, and allowing a higher level of operational success.

Specifically, the CDC's Operational Readiness Review (ORR) is a rigorous, evidence-based assessment used to evaluate PHEP program planning and operational functions. The ORR is a tool used to measure a jurisdiction's ability to execute a large emergency response requiring medical countermeasure (MCM) distribution and dispensing. The intended outcome of this assessment is to identify strengths and challenges facing preparedness programs and to offer opportunities for improvement and technical assistance.

Although, it is difficult to quantify the cost savings in increased efficiency and reduced staff hours exactly, assuring compliance with the MCM ORR has secured a measurable amount of funding from the CDC.

The CEMP also has many benefits beyond MCM planning. The CEMP provides each agency with an online forum to develop, implement, and maintain a truly comprehensive public health and hospital preparedness program that is guided to meet all state and federal requirements. In addition, Odysseus™ maintains an aggregation capability so that data collected can be aggregated and analyzed in various formats and shared throughout departments.

The system continually updates and develops intelligence modules based on Federal guidance. Currently, the CEMP has increased its' capabilities with effective customized solutions designed for CDPH. Some of the most recent and relevant module updates include:

- Center for Disease Control and Prevention (CDC) Public Health Preparedness Capabilities Module and Reporting Functionality
- Health and Human Services (HHS) Healthcare Preparedness Capabilities Module and Reporting Functionality
- Hospital Hazard Vulnerability Assessment Module
- Public Health Service Risk Assessment Module
- Training and Exercise Coordination Module and Reporting Functionality
- Workgroup Functionality

This sharing capability is vital to preparedness activities in the State. As public health events are regional in nature, a robust information sharing capability is essential to a prepared department and a protected city. As preparedness levels have risen throughout the State of Illinois, CDPH must have the capability to share information and best practices with its local, regional, and State partners to increase its capability and overall preparedness.

Odysseus<sup>™</sup> was designed with the ability to share information from system to system. As planning becomes more effective when shared, Odysseus'<sup>™</sup> sharing functionality (federal to state, state to county, and county to local) makes it a unique and ideal solution for CDPH. This advantage has been recognized by many agencies, including the IDPH. IDPH purchased the system for all 95 local health departments and all 156 hospitals in Illinois with the intent of sharing information between departments and the healthcare to increase overall preparedness.

#### Reliable and Safe

The CEMP provides a web-based system providing a high level of security and redundancy, layered access and dissemination, and the ability to manage planning with active version control protocols.

The Odysseus<sup>™</sup> product suite is provided as a hosted service to ISC clients. The production environment is hosted on dedicated servers with Amazon Web Services (AWS) on their Amazon Elastic Compute Cloud (EC2) plan; with a backup, staging, and production server configuration. The service level agreement commits to "99.95% monthly uptime". The AWS plan allows ISC to scale its capacity on-demand due to the use of its virtual server configuration.

#### Odysseus is Different and Unique from other Solutions

While this product offers features and services similar to other content management products utilized by other public health agencies, Odysseus™ is different in that its primary focus is to enhance emergency management and public health planning and preparedness. Odysseus™ is the only known system of its kind that was developed by emergency management and preparedness professionals for the sole purpose of planning and enhancing organizational preparedness.

In addition, it offers unique customized services purely dedicated to the maintenance of complex emergency plans. It is important to note that this system is not solely a content management product; instead, it is an internet-based secured avenue to create, edit, and maintain public health emergency plans with advanced customization and facilitation, which promotes increased plan quality and compliance. Moreover, plan quality and increased preparedness are achieved because the Odysseus™ system goes far beyond serving as a storehouse for public health documents. Instead, this system is

uniquely designed to facilitate the management and utilization of the following services, which are critical to the overall public health preparedness operations:

- Improved integration of comprehensive emergency management doctrine in a consistent and operational format
- Development of an innovative structure that enables various levels of secure access to limit or expand information dissemination
- Implementation of a scalable platform that can be modified with regards to structure and content to meet the needs of a department, regional authority, or a state agency
- Management of planning committees to include assigned responsibilities, meeting schedules, and public outreach efforts
- Enhanced accessibility, efficiency, and effectiveness of exercise and training programs throughout the planning cycle
- Programmatic compliance of performance-based and incentive-based grant measures with governing bodies
- Use of the system as an efficient and effective information sharing and storing tool during actual incidents

The CEMP is unique because it is a web-based preparedness and planning system with the ability to increase planning and program standardization; through standardization, preparedness doctrine is realized. The CEMP's use of proactive and user-friendly cloud computing technologies enables CDPH, Illinois Local Health Departments, public partners, and private partners (as appropriate) to share, collaborate, and develop "ideal" preparedness planning and programs. This ability to provide "knowledge transfer" instantaneously throughout the State is perhaps the greatest strength of the system.

Due to the distinct characteristics and services offered by the Odysseus™ system, it is the only process/system of its kind. While other products are web-based or provide comparable services, they either lack the emergency management/public health focus and expertise or fail to address the programmatic and comprehensive needs of public health preparedness agencies. This claim is validated by extensive research conducted by ISC to compare current web-based applications being offered to the emergency preparedness community. This research included conducting comprehensive searches for related products; documenting promotional pieces in emergency management and public health related publications; informal interviews with emergency preparedness agencies and representatives to determine what kinds of systems were being utilized; and attending various emergency preparedness trade shows and conferences across the country to assess current and up-and-coming services and products being offered.

Once products were identified, ISC thoroughly compared these products with Odysseus<sup>™</sup> and the CEMP concept. Again, while other products promote collaboration via a web-enabled environment, no system other than Odysseus<sup>™</sup> truly allows for the

customization and programmatic integration of all planning, educating, training, and exercising, and response-oriented needs of emergency preparedness programs. It should also be noted that this system is unique in that it is offered on a Software-as-a-Service basis and gives CDPH the ability to integrate preparedness and planning efficiently at the local level. The key benefits of SaaS design are a significant advancement in emergency preparedness/planning platforms by providing the right mix of flexibility and standardization based on the clients' needs.

Client#: 1246324

INTEGSOL5

### ACORD.

### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

08/02/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

this certificate does not confer	any rights to the certificate holder in I	ieu of such endorsement(s).		
PRODUCER		CONTACT NAME:		
USI Insurance Services LLC		PHONE (A/C, No, Ext):	FAX (A/C, No):	
312 Elm Street, Suite 2400 Cincinnati, OH 45202		E-MAIL ADDRESS: dustin.stevens@u		
		INSURER(S) AFF	FORDING COVERAGE	NAIC#
855 874-1390		INSURER A: Hartford Casualty Insu	rance Company	29424
INSURED	0	INSURER B : Pacific Insurance Com	pany Ltd	10046
Integrated Solutions	Consulting Corp	INSURER C : Lloyd's of London		NONAIC
P.O. Box 304 Prospect Heights, IL	60070	INSURER D : ZZZ*** Hartford Insural	nce Group	29424
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		INSURER F :		
COVERAGES	CERTIFICATE NUMBER:		REVISION NUMBER:	

T	HIS IS TO CERTIFY THAT THE POLICIES	OF	INSU	RANCE LISTED BELOW HAVE BEE	NISSUED TO	THE INSURED	NAMED ABOVE FOR THE	POLICY PERIOD
10	IDICATED, NOTWITHSTANDING ANY RE	QUIR	EMEN	IT, TERM OR CONDITION OF ANY	CONTRACT	R OTHER DO	CUMENT WITH RESPECT	TO WHICH THIS
ΙĔ	ERTIFICATE MAY BE ISSUED OR MAY F XCLUSIONS AND CONDITIONS OF SUCH	POL	ICIES	. LIMITS SHOWN MAY HAVE BEE	N REDUÇED	BY PAID CLA	HEREIN IS SUBJECT TO , IMS.	ALL THE TERMS,
INSR	TYPE OF INSURANCE	ADDL	SUBR	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S
A	X COMMERCIAL GENERAL LIABILITY		- Contract	83SBAAA5980	01/15/2021		EACH OCCURRENCE	\$1,000,000
	CLAIMS-MADE X OCCUR	x	x				DAMAGE TO RENTED PREMISES (Ea occurrence)	\$50,000
1	37.741	ı^	^				MED EXP (Any one person)	s 5,000
							PERSONAL & ADV INJURY	s1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$2,000,000
	POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	\$2,000,000
	OTHER:							\$
Α	AUTOMOBILE LIABILITY			83SBAAA5980	01/15/2021	01/15/2022	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
	ANY AUTO	X	U				BODILY INJURY (Per person)	\$
	OWNED SCHEDULED AUTOS		×				BODILY INJURY (Per accident)	\$
	HIRED AUTOS ONLY NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$
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В	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N			83WECID6730	01/15/2021	01/15/2022	X PER OTH-	
	ANY PROPRIETOR/PARTNER/EXECUTIVE N	N/A	x				E.L. EACH ACCIDENT	s1,000,000
	(Mandatory in NH)		^				E.L. DISEASE - EA EMPLOYEE	\$1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$1,000,000
С	Cyber Liability			H21PVS5070200	04/09/2021	04/09/2022	\$1,000,000	
D	E&O			MPP903309705	01/15/2021	01/15/2022	\$2,000,000	
	Employee Theft			33BDDII8515	06/09/2021	06/09/2022	\$1.000.000	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 181, Additional Remarks Schedule, may be attached if more space is required)
Blanket Additional Insured, Primary and Non-Contributory and Blanket waiver of Subrogation are included in General Liability shown above if required by written contract prior to loss.

CERTIFICATE HOLDER	CANCELLATION
City of Chicago Department of Public Health 333 S State St 2nd Floor	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
Chicago, IL 60604	AUTHORIZED REPRESENTATIVE
* 1	Indd g. Palda

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### CERTIFICATE OF FILING FOR

### CITY OF CHICAGO ECONOMIC DISCLOSURE STATEMENT

EDS Number: 165620

Certificate Printed on: 10/26/2021

Disclosing Party: Integrated Solutions

Consulting, Corporation Filed by: John Rogan

Matter: COMPREHENSIVE EMERGENCY MANAGEMENT PLAN (CEMP) SERVICES Applicant: Integrated Solutions Consulting,

Corporation

Specification #: 556663 Contract #: 75725 Date of This Filing:09/01/2021 02:41 PM Original Filing Date:09/01/2021 02:41 PM

Title:President

The Economic Disclosure Statement referenced above has been electronically filed with the City. Please provide a copy of this Certificate of Filing to your city contact with other required documents pertaining to the Matter. For additional guidance as to when to provide this Certificate and other required documents, please follow instructions provided to you about the Matter or consult with your City contact.

A copy of the EDS may be viewed and printed by visiting https://webapps1.chicago.gov/eds and entering the EDS number into the EDS Search. Prior to contract award, the filing is accessible online only to the disclosing party and the City, but is still subject to the Illinois Freedom of Information Act. The filing is visible online to the public after contract award.



### DEPARTMENT OF PUBLIC HEALTH CITY OF CHICAGO

To:

Monica Jimenez

Acting Chief Procurement Officer

City of Chicago Department of Procurement Services

From:

Allison Arwady, M.D.

Commissioner

ally and Chicago Department of Public Health

Date:

September 14, 2021

Subject:

Request for an exception of section I.B.2.d.of the Cardinal Change Policy:

PO 75725 Spec #556663 (Integrated Solutions Consulting

Corporation/Comprehensive Emergency Management Plan (CEMP) Services

CDPH contracted with Integrated Solutions Consulting on July 31, 2018 after receiving approval by the NCRB in the amount of \$1,451,154.52 to provide for comprehensive emergency management plan services with the initial term ending July 31, 2024. The initial contract amount took into the account of CDPH anticipated needs.

The global pandemic significantly altered our planned needs. Integrated Solutions Consulting has provided the needed emergency management plans to assist City's response to COVID-19. This VLI request is meant to address the unanticipated and ongoing city-wide COVID-19 pandemic that in emergency management planning to fight the crisis and possible third surge.

If you require additional information, please contact John Pfeiffer at (312) 747-0128.



### **SCHEDULE C-1**

### FOR NON-CONSTRUCTION PROJECTS ONLY

### MBE/WBE Letter of Intent to Perform as a Subcontractor, Supplier, or Consultant

Project Name: CEMP SERVICES

Specification No.:556663

From: Mier Consulting Group (Name of MBE/WBE Firm))

To: Integrated Solutions Consulting (ISC) and the City of Chicago.
(Name of Prime Contractor

The MBE or WBE status of the undersigned is confirmed by the attached City of Chicago or Cook County, Illinois Certification Letter. 100% MBE or WBE participation is credited for the use of a MBE or WBE "manufacturer." 60% participation is credited for the use of a MBE or WBE "regular dealer."

The undersigned is prepared to perform the following services in connection with the above-named project/contract. If more space is required to fully describe the MBE or WBE proposed scope of work and/or payment schedule, including a description of the commercially useful function being performed. Attach additional sheets as necessary:  Consulting services in support of the ISC Deliverables	-
The above-described performance is offered for the following price and described terms of payment:	_

### SUB-SUBCONTRACTING LEVELS

A zero (0) must be shown in each blank if the MBE or WBE will not be subcontracting any of the work listed or attached to this schedule.

- 0 % of the dollar value of the MBE or WBE subcontract that will be subcontracted to non-MBE/WBE contractors.
- 0 % of the dollar value of the MBE or WBE subcontract that will be subcontracted to MBE or WBE contractors.

NOTICE: If any of the MBE or WBE scope of work will be subcontracted, list the name of the vendor and attach a brief explanation, description and pay item number of the work that will be subcontracted. MBE/WBE credit will not be given for work subcontracted to Non-MBE/WBE contractors, except for as allowed in the Special Conditions Regarding Minority Business Enterprise Commitment and Women Business Enterprise Commitment.

The undersigned will enter into a formal written agreement for the above work with you as a Prime Contractor, conditioned upon your execution of a contract with the City of Chicago, within three (3) business days of your receipt of a signed contract from the City of Chicago.

The undersigned has entered into a formal written mentor protégé agreement as a subcontractor/protégé with you as a Prime Contractor/mentor: (X ) Yes ( ) No

NOTICE: THIS SCHEDULE AND ATTACHMENTS REQUIRE ORIGINAL SIGNATUR	RES.
The Wille	09/13/2021
(Signature of President/OwnerCEO or Authorized Agent of MBE/WBE)	(Date)
Steven A. Mier, MPH President	
(Name/Title-Please Print)	
steve@themiergroup.com 773-354-2136	
(Email & Phone Number)	



### **SCHEDULE C-1**

### FOR NON-CONSTRUCTION PROJECTS ONLY

### MBE/WBE Letter of Intent to Perform as a Subcontractor, Supplier, or Consultant

Project Name: CEMP SERVICES	Specification No.:556663
From: Mier Consulting Group (Name of MBE/WBE Firm))	
To: Integrated Solutions Consulting (ISC) and to (Name of Prime Contractor	he City of Chicago.
The MBE or WBE status of the undersigned Certification Letter. 100% MBE or WBE participation is credited for the use of a MBE or	d is confirmed by the attached City of Chicago or Cook County, Illino ticipation is credited for the use of a MBE or WBE "manufacturer." 60 <sup>o</sup> WBE "regular dealer."
space is required to fully describe the MBE or V	lowing services in connection with the above-named project/contract. If more VBE proposed scope of work and/or payment schedule, including a peing performed. Attach additional sheets as necessary:
The above-described performance is offered for	or the following price and described terms of payment:
SUB-SUBCONTRACTING LEVELS A zero (0) must be shown in each blank if the M this schedule.	/IBE or WBE will not be subcontracting any of the work listed or attached to
$\underline{0}$ % of the dollar value of the MBE or WBE sub	contract that will be subcontracted to non-MBE/WBE contractors.
$\underline{0}$ % of the dollar value of the MBE or WBE sub	contract that will be subcontracted to MBE or WBE contractors.
brief explanation, description and credit will not be given for work s	of work will be subcontracted, list the name of the vendor and attach if pay item number of the work that will be subcontracted. MBE/WBI ubcontracted to Non-MBE/WBE contractors, except for as allowed in the ority Business Enterprise Commitment and Women Business Enterprise.
The undersigned will enter into a formal writter upon your execution of a contract with the City from the City of Chicago.	n agreement for the above work with you as a Prime Contractor, conditione of Chicago, within three (3) business days of your receipt of a signed contract
The undersigned has entered into a formal w Prime Contractor/mentor: (X ) Yes ( ) No	ritten mentor protégé agreement as a subcontractor/protégé with you as a
NOTICE: THIS SCHEDULE AND ATTACHME	NTS REQUIRE ORIGINAL SIGNATURES.
- The the	09/13/2021
(Signature of President/Owner/CEO or Authorized A	**************************************
Steven A. Mier, MPH Presiden	t
(Name/Title-Please Print)	770 054 0400
steve@themiergroup.com	773-354-2136
(Email & Phone Number)	



### DEPARTMENT OF PROCUREMENT SERVICES

MAR 08 2019

### CITY OF CHICAGO

Steven Mier Mier Consulting Group, Inc. 10637 S. Oakley Avenue Chicago, IL 60643

Dear Mr. Mier:

We are pleased to inform you that Mier Consulting Group, Inc. is recertified as a Minority-Owned Business Enterprise ("MBE") by the City of Chicago ("City"). This MBE certification is valid until 03/01/2024; however, your firm's certification must be revalidated annually. In the past the City has provided you with an annual letter confirming your certification; such letters will no longer be issued. Therefore, we require you to be even more diligent in filing your annual No-Change Affidavit 60 days before your annual anniversary date.

It is now your responsibility to check the City's certification directory and verify your certification status. As a condition of continued certification during the five-year period stated above, you must file an annual No-Change Affidavit. Your firm's annual No-Change Affidavit is due by 03/01/2020, 03/01/2021, 03/01/2022, and 03/01/2023. Please remember, you have an affirmative duty to file your No-Change Affidavit 60 days prior to the date of expiration. Failure to file your annual No-Change Affidavit may result in the suspension or rescission of your certification.

Your firm's five-year certification will expire on 03/01/2024. You have an affirmative duty to file for recertification 60 days prior to the date of the five-year anniversary date. Therefore, you must file for recertification by 1/01/2024.

It is important to note that you also have an ongoing affirmative duty to notify the City of any changes in ownership or control of your firm, or any other fact affecting your firm's eligibility for certification within 10 days of such change. These changes may include but are not limited to a change of address, change of business structure, change in ownership or ownership structure, change of business operations, gross receipts and or personal net worth that exceed the program threshold. Failure to provide the City with timely notice of such changes may result in the suspension or rescission of your certification. In addition, you may be liable for civil penalties under Chapter 1-22, "False Claims", of the Municipal Code of Chicago.

Please note – you shall be deemed to have had your certification lapse and will be ineligible to participate as an **MBE** if you fail to:

- File your annual No-Change Affidavit within the required time period;
- Provide financial or other records requested pursuant to an audit within the required time period;

121 NORTH LASALLE STREET, ROOM 806, CHICAGO, ILLINOIS 60602

- Notify the City of any changes affecting your firm's certification within 10 days of such change; or
- File your recertification within the required time period.

Please be reminded of your contractual obligation to cooperate with the City with respect to any reviews, audits or investigation of its contracts and affirmative action programs. We strongly encourage you to assist us in maintaining the integrity of our programs by reporting instances or suspicions of fraud or abuse to the City's Inspector General at chicagoinspectorgeneral.org, or 866-IG-TIPLINE (866-448-4754).

Be advised that if you or your firm is found to be involved in certification, bidding and/or contractual fraud or abuse, the City will pursue decertification and debarment. In addition to any other penalty imposed by law, any person who knowingly obtains, or knowingly assists another in obtaining a contract with the City by falsely representing the individual or entity, or the individual or entity assisted is guilty of a misdemeanor, punishable by incarceration in the county jail for a period not to exceed six months, or a fine of not less than \$5,000 and not more than \$10,000 or both.

Your firm's name will be listed in the City's Directory of Minority and Women-Owned Business Enterprises in the specialty area(s) of:

### NAICS Code(s):

541611 - Administrative and General management Consulting Services

541690 - Biologic consulting services

541690 - Chemical consulting services

541690 - Radio consulting services

541690 - Safety consulting services

541690 - Security consulting services

Your firm's participation on City contracts will be credited only toward MBE goals in your area(s) specialty. While your participation on City contracts is not limited to your area of specialty, credit toward goals will be given only for work that is self-performed and providing a commercially useful function that is done in the approved specialty category.

Thank you for your interest in the City's Minority, Women-Owned Business Enterprise, Veteran-Owned Business Enterprise and Business Enterprise Owned or Operated by People with Disabilities (MBE/WBE/BEPD) Program.

Sincerely,

Shannon E. Andrews Marchief Procurement Officer

Sh E.K

SEA/sl



### SCHEDULE C-1

### **FOR NON-CONSTRUCTION PROJECTS ONLY**

MBE/WBE Letter of Intent to Perform as a Subcontractor, Supplier, or Consultant

Project Name: CEMP SERVICES

Specification No.:556663

From: Mena Tours and Travel (Name of MBE/WBE Firm))

To: Integrated Solutions Consulting (ISC) and the City of Chicago. (Name of Prime Contractor

The MBE or WBE status of the undersigned is confirmed by the attached City of Chicago or Cook County, Illinois Certification Letter. 100% MBE or WBE participation is credited for the use of a MBE or WBE "manufacturer." 60% participation is credited for the use of a MBE or WBE "regular dealer."

The undersigned is prepared to perform the following services in connection with the above-named project/contract. If more space is required to fully describe the MBE or WBE proposed scope of work and/or payment schedule, including a description of the commercially useful function being performed. Attach additional sheets as necessary: Travel, Conference, Event, and General Organization and Support The above-described performance is offered for the following price and described terms of payment:

#### SUB-SUBCONTRACTING LEVELS

A zero (0) must be shown in each blank if the MBE or WBE will not be subcontracting any of the work listed or attached to this schedule.

0 % of the dollar value of the MBE or WBE subcontract that will be subcontracted to non-MBE/WBE contractors.

0 % of the dollar value of the MBE or WBE subcontract that will be subcontracted to MBE or WBE contractors.

NOTICE: If any of the MBE or WBE scope of work will be subcontracted, list the name of the vendor and attach a brief explanation, description and pay item number of the work that will be subcontracted. MBE/WBE credit will not be given for work subcontracted to Non-MBE/WBE contractors, except for as allowed in the Special Conditions Regarding Minority Business Enterprise Commitment and Women Business Enterprise

The undersigned will enter into a formal written agreement for the above work with you as a Prime Contractor, conditioned upon your execution of a contract with the City of Chicago, within three (3) business days of your receipt of a signed contract from the City of Chicago.

The undersigned has entered into a formal written mentor protégé agreement as a subcontractor/protégé with you as a

rime C	contractor/mentor M Yes ( ) No				
OTICE	E: THIS SCHEDULE AND ATTACHMENTS REQUIRE O	RIGINAL SIG	NATURES.		
/	Brille Smiles	(40)	Se	pt. 14, 5	1021
1	(Signature of President/Owner/CEO or Authorized Agent of MBE/WBE)		/	(Date)	
	Ciselle L Sanchez	Pre	Sident		
	(Name/Title-Please Print)				
	giselle @ mena. Travel	01	Admin	6 mena	Trave
	(Email & Phone Number)				
8/2013	1-773-562 5704 Pagi	eioli /-	773-2	75-212	5
	CCCC .				

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#### DEPARTMENT OF PROJUCTEMENT SERVICES

MAR - 2 2021

Giselle L. Sanchez Mena Tours and Travel, Inc., d/b/a Mena Travel 5209 N. Clark Chicago, Illinois 60640

Dear Ms. Sanchez:

We are pleased to inform you that Mena Tours and Travel, Inc., d/b/a Mena Travel is recertified as a Minority-Owned Business Enterprise ("MBE") and Women-Owned Business Enterprise ("WBE") by the City of Chicago ("City"). This MBE/WBE certification is valid until 2/15/2026; however, your firm's certification must be revalidated annually. In the past the City has provided you with an annual letter confirming your certification; such letters will no longer be issued. Therefore, we require you to be even more diligent in filing your annual No-Change Affidavit 60 days before your annual anniversary date.

It is now your responsibility to check the City's certification directory and verify your certification status. As a condition of continued certification during the five year period stated above, you must file an annual No-Change Affidavit. Your firm's annual No-Change Affidavit is due by 2/15/2022, 2/15/2023, 2/15/2024 and 2/15/2025. Please remember, you have an affirmative duty to file your No-Change Affidavit 60 days prior to the date of expiration. Failure to file your annual No-Change Affidavit may result in the suspension or rescission of your certification.

Your firm's five year certification will expire on 2/15/2026. You have an affirmative duty to file for recertification 60 days prior to the date of the five year anniversary date. Therefore, you must file for recertification by 12/15/2025.

It is important to note that you also have an ongoing affirmative duty to notify the City of any changes in ownership or control of your firm, or any other fact affecting your firm's eligibility for certification within 10 days of such change. These changes may include but are not limited to a change of address, change of business structure, change in ownership or ownership structure, change of business operations, gross receipts and or personal net worth that exceed the program threshold. Failure to provide the City with timely notice of such changes may result in the suspension or rescission of your certification. In addition, you may be liable for civil penalties under Chapter 1-22, "False Claims", of the Municipal Code of Chicago.

Please note – you shall be deemed to have had your certification lapse and will be ineligible to participate as an **MBE/WBE** if you fail to:

- File your annual No-Change Affidavit within the required time period;
- Provide financial or other records requested pursuant to an audit within the required time period:
- Notify the City of any changes affecting your firm's certification within 10 days of such change; or



• File your recertification within the required time period.

Please be reminded of your contractual obligation to cooperate with the City with respect to any reviews, audits or investigation of its contracts and affirmative action programs. We strongly encourage you to assist us in maintaining the integrity of our programs by reporting instances or suspicions of fraud or abuse to the City's Inspector General at chicagoinspectorgeneral.org, or 866-IG-TIPLINE (866-448-4754).

Be advised that if you or your firm is found to be involved in certification, bidding and/or contractual fraud or abuse, the City will pursue decertification and debarment. In addition to any other penalty imposed by law, any person who knowingly obtains, or knowingly assists another in obtaining a contract with the City by falsely representing the individual or entity, or the individual or entity assisted is guilty of a misdemeanor, punishable by incarceration in the county jail for a period not to exceed six months, or a fine of not less than \$5,000 and not more than \$10,000 or both.

Your firm's name will be listed in the City's Directory of Minority and Women-Owned Business Enterprises in the specialty area(s) of:

NAICS Code(s):

561510 - Travel Agencies

561599 – All Other Arrangement and Reservation Services (e.g., airline, car rental, and hotel reservation services)

Your firm's participation on City contracts will be credited only toward **MBE/WBE** goals in your area(s) specialty. While your participation on City contracts is not limited to your area of specialty, credit toward goals will be given only for work that is self-performed and providing a commercially useful function that is done in the approved specialty category.

Thank you for your interest in the City's Minority, Women-Owned Business Enterprise, Veteran-Owned Business Enterprise and Business Enterprise Owned or Operated by People with Disabilities (MBE/WBE/VBE/BEPD) Program.

Sincerely.

Shannon E. Andrews Chief Procurement Officer

SEA/lj



### SCHEDULE D-1 Compliance Plan Regarding DBE Utilization Affidavit of Prime Contractor

Project Name: Comprehensive Emergency Management Program (CEMP) Services

Specification No.: 556663 \_\_\_\_\_

FOR NON-CONSTRUCTION PROJECTS ONLY

### MUST BE SUBMITTED WITH THE BID. FAILURE TO SUBMIT THE SCHEDULE D-1 WILL CAUSE THE BID TO BE REJECTED. DUPLICATE AS NEEDED.

In connection with the above captioned contract, I HEREBY DECLARE AND AFFIRM that I am a duly authorized representative of Integrated Solutions Consulting (ISC)  (Name of Prime Consultant/Contractor)			
and tha	at I have	e personally reviewed the material and facts set forth herein describing our proposed plan to achieve the nis contract.	
All DBI Prograi	E firms m (Lette	included in this plan have been certified as such by the City of Chicago or Illinois Uniform Certification ers of Certification Attached).	
l.	<ol> <li>DBE Prime Consultant/Contractor: If prime contractor is a certified DBE firm, attach copy of DBE Letter of Certification.</li> </ol>		
II.	II. DBEs as Joint Ventures: If the Prime Consultant is a joint venture and one or more joint venture partners are certified DBEs, attach copies of Letters of Certification, Schedule B form, and a copy of a Joint Venture Agreement clearly describing the role of each DBE firm (s) and its ownership interest in the joint venture.		
A.	A. DBE Sub-Consultants: this section for each MBE/WBE Subcontractor/Supplier/Consultant participating on this contract:		
	1.	Name of DBE: Mier Group Consulting, Inc.	
		Address: 10637 South Oakley Avenue, Chicago IL, 60643	
		Contact Person: Steve Mier	
		Phone Number 773-354-2136	
		Dollar Value of Participation. \$ 500,000.00	
		Percentage of Participation; A minimum of 25%	
	2.	Name of DBE: Mena Tours and Travel	
		Address: 5209 North Clark, Chicago IL, 60640	
		Contact Person: Giselle Sanchez	
		Phone Number 773-562-5704	
	Dollar Value of Participation. \$100,000.00		
		Percentage of Participation A minimum of 5%	

3.	Name of DBE:	1000
	Address:	
	Contact Person:	
	Phone Number	The state of the s
	Dollar Value of Participation; \$	
	Percentage of Participation %	

### 4. Attach Additional Sheets as Needed

### II. Summary of DBE Proposal

DBE Firm Name	Dollar Amount Participation \$	Percent Amount Participation %	
Mier Group Consulting Inc	\$ 500,000.00	A minimum of 25%	
Mena Travel and Tours	\$ 100,000.00	A minimum of 5%	
Total Direct DBE Participation	\$ 600,000.00	A minimum of 30%	

The Prime Contractor designates the following person as George DeTella	its DBE Llaison Officer: 630-885-5979
(Name- Please Print or Type)	(Phone)
I DO SOLEMNLY DECLARE AND AFFIRM UNDER PENAL FOREGOING DOCUMENT ARE TRUE AND CORRECT, I THAT I AM AUTHORIZED ON BEHALF OF THE PRIME C	THAT NO MATERIAL FACTS HAVE BEEN OMITTED, AND
Integrated Solutions Consulting (ISC)	
(Name of Prime Contractor – Print or Type)	State of: Illinois
(Signature)	County of: Cook
Dan Martin, Principal (Name/Title of Affiant – Print or Type)	
09/15/2021 (Date)	
16th C 2 21	officer Mary Mary IN
On this day of 20 21, the above signed of	(Name of Affiant)
personally appeared and, known by me to be the person de executed the same in the capacity stated therein and for the	
IN WITNESS WHEREOF, I hereunto set my hand and seal.	
(Notary Public Signature)	
Commission Expires: \2 - 02 - 20 \ 3	SEAL:
	OFFICIAL SEAL BRADLEY STRAUB NOTARY PUBLIC, STATE OF ILLINOIS MADISON COUNTY MY COMMISSION EXPIRES 12/02/2023